



Colours may vary

Electric Scooter – Synergy 5

User Manual

[Revision 3.0 June 2020]

Please note that there must be forward momentum for the motor to activate

READ THIS MANUAL CAREFULLY BEFORE USE – FAILURE TO DO SO MAY RESULT IN INJURY, PROPERTY DAMAGE AND MAY VOID WARRANTY. • KEEP THIS MANUAL FOR FUTURE REFERENCE. • Products covered by this manual may vary in appearance, assembly, inclusions, specifications, description and packaging.

Safety

Safety messages are designed to alert you to possible dangers or hazards that could cause death, injury or equipment or property damage if not understood or followed. Safety messages have the following symbols:



You **WILL** be KILLED or SERIOUSLY INJURED if you do not follow instructions.

It is vital that you read and understand this user manual before using the product, including safety warnings, and any assembly and operating instructions. Keep the manual for future reference.

Safety precautions and recommendations detailed here must be fully understood and followed to reduce the risk of injury, fire, explosion, electrical hazard, and/or property damage.

Safety information presented here is generic in nature – some advice may not be applicable to every product. The term "equipment" refers to the product, be it electrical mains powered, battery powered or combustion engine powered.

- **Before Use** - If you are not familiar with the safe operation/handling of the equipment or are in any way unsure of any aspect of suitability or correct use for your application, you should complete training conducted by a person or organization qualified in safe use and operation of this equipment, including fuel/electrical handling and safety.
- Do NOT operate the equipment in flammable or explosive environments, such as in the presence of flammable liquids, gases or dust. The equipment may create sparks or heat that may ignite flammable substances.
- Keep clear of moving parts.
- Equipment may be a potential source of electric shock or injury if misused.
- Do NOT operate the equipment if it is damaged, malfunctioning or is in an excessively worn state.
- Do NOT allow others to use the equipment unless they have read this manual and are adequately trained.
- Keep packaging away from children - risk of suffocation! Operators must use the equipment correctly. When using the equipment, consider conditions and pay due care to persons and property.

General Work Area Safety

- Work areas should be clean and well lit.
- Do not operate the equipment if bystanders, animals etc are within operating range of the equipment or the general work area.
- If devices are provided for connecting dust extraction / collection facilities, ensure these are connected and used properly. Dust collection can reduce dust-related hazards.



You **CAN** be KILLED or SERIOUSLY INJURED if you do not follow instructions.

General Personal Safety

- Wear appropriate protective equipment when operating, servicing, or when in the operating area of the equipment to help protect from eye and ear injury, poisoning, burns, cutting and crush injuries. Protective equipment such as safety goggles, respirators, non-slip safety footwear, hard hat, hearing protection etc should be used for appropriate equipment / conditions. Other people nearby should also wear appropriate personal protective equipment. Do not wear loose clothing or jewellery, which can be caught in moving parts. Keep hair and clothing away from the equipment.
- Stay alert and use common sense when operating the equipment. Do not over-reach. Always maintain secure footing and balance.
- Do not use the equipment if tired or under the influence of drugs, alcohol or medication.
- This equipment is not intended for use by persons with reduced physical, sensory or mental capabilities.

General Fuel Safety

- Petrol/fuel/gasoline is extremely flammable – keep clear of naked flames or other ignition sources.
- Do not spill fuel. If you spill fuel, wipe it off the equipment immediately – if fuel gets on your clothing, change clothing.
- Do NOT smoke near fuel or when refuelling.
- Always shut off the engine before refuelling.
- Do NOT refuel a hot engine.
- Open the fuel cap carefully to allow any pressure build-up in the tank to release slowly.
- Always refuel in well ventilated areas.
- Always check for fuel leakage. If fuel leakage is found, do not start or run the engine until all leaks are fixed.

General Carbon-Monoxide Safety

- Using a combustion engine indoors **CAN KILL IN MINUTES**. Engine exhaust contains carbon-monoxide – a poison you cannot smell or see.
- Use combustion engines OUTSIDE only, and far away from windows, doors and vents.



You **CAN** be INJURED if you do not follow instructions or equipment damage may occur.





















General Equipment Use and Care

- The equipment is designed for domestic use only.
- Handle the equipment safely and carefully.
- Before use, inspect the equipment for misalignment or binding of moving parts, loose components, damage or any other condition that may affect its operation. If damaged, have the equipment repaired by an authorised service centre or technician before use.
- Prevent unintentional starting of the equipment - ensure equipment and power switches are in the OFF position before connecting or moving equipment. Do not carry equipment with hands or fingers touching any controls. Remove any tools or other items that are not a part of the equipment from it before starting or switching on.
- Do not force the equipment. Use the correct equipment for your application. Equipment will perform better and be safer when used within its design and usage parameters.
- Use the equipment and accessories etc. in accordance with these instructions, considering working conditions and the work to be performed. Using the equipment for operations different from those intended could result in hazardous situations.
- Always keep equipment components (engines, hoses, handles, controls, frames, housings, guards etc) and accessories (cutting tools, nozzles, bits etc) properly maintained. Keep the equipment clean and, where applicable, properly lubricated.
- Store the equipment out of reach of children or untrained persons. To avoid burns or fire hazards, let the equipment cool completely before transporting or storing. Never place or store the equipment near flammable materials, combustible gases or liquids etc.
- The equipment is not weather-proof, and should not be stored in direct sunlight, at high ambient temperatures or locations that are damp or humid.
- Do not clean equipment with solvents, flammable liquids or harsh abrasives.
- For specific equipment safety use and care, see Equipment Safety.

General Electrical Safety	General Electrical Safety	General Service Information
<ul style="list-style-type: none"> Inspect electrical equipment, extension cords, power bars, and electrical fittings for damage or wear before each use. Repair or replace damaged equipment immediately. Ensure all power sources conform to equipment voltage requirements and are disconnected before connecting or disconnecting equipment. When wiring electrically powered equipment, follow all electrical and safety codes. Wherever possible, use a residual current device (RCD). High voltage / high current power lines may be present. Use extreme caution to avoid contact or interference with power lines. Electrical shock can be fatal. 	<ul style="list-style-type: none"> Electrically grounded equipment must have an approved cord and plug and be connected to a grounded electrical outlet. Do NOT bypass the ON/OFF switch and operate equipment by connecting and disconnecting the electrical cord. Do NOT use equipment that has exposed wiring, damaged switches, covers or guards. Do NOT use electrical equipment in wet conditions or in damp locations. Do NOT use electrical cords to lift, move or carry equipment. Do NOT coil or knot electrical cords, and ensure electrical cords are not trip hazards. 	<ul style="list-style-type: none"> The equipment must be serviced or repaired at authorised service centres by qualified personnel only. Replacement parts must be original equipment manufacturer (OEM) to ensure equipment safety is maintained. Do NOT attempt any maintenance or repair work not described in this manual. After use, the equipment and components may still be hot – allow the equipment to cool and disconnect spark plugs and/or electrical power sources and/or batteries from it before adjusting, changing accessories or performing repair or maintenance. Do NOT adjust while the equipment is running. Perform service related activities in suitable conditions, such as a workshop. Replace worn, damaged or missing warning/safety labels immediately.
Electric Scooter Safety		
<ul style="list-style-type: none"> When you are riding the electric scooter in a public place, you must comply with all recommendations for safety. Be aware that there is a possibility of collisions due to violation of pedestrians or vehicles traffic rules. There is also a risk of injury due to improper operation of the electric scooter. As with other types of vehicles, the higher the speed, the greater the braking distance. On smooth road, suddenly braking may cause skidding of scooter, loss of balance and even falling off the electric scooter. While the electric scooter is moving, the user needs to be vigilant and adhere to an appropriate speed. Keep a safe distance from pedestrians and vehicles. When riding on unfamiliar terrain, be vigilant and use an appropriate speed. Respect the rights of pedestrians. Reduce speed when passing by them. If you are moving in the same direction with pedestrians, move on the opposite side. Adhere and comply with local road rules and regulations while driving the electric scooter. Violation of rules and regulations may lead to financial expenses, personal injury, traffic accidents, legal disputes, conflicts and other unpleasant situations. Do not lend the electric scooter to persons who do not know how to drive or operate it. Train them first in using the electric scooter and how to wear proper safety gear. Inspect the electric scooter carefully before each use. If you find shattered/broken parts, the battery life has decreased, leaky tyres or signs of excessive wear, uncharacteristic sounds when turning or other abnormal symptoms, please discontinue use of the electric scooter immediately and have it repaired by a skilled mechanic Do not ride the electric scooter in the rain or in wet environments. Decelerate when you encounter potholes and road obstructions. Slightly knee to better adapt to rough/bumpy road conditions. Avoid all obstacles when riding. Be careful when riding around door frames, elevators and other obstacles. Never accelerate when riding downhill. Do not press the accelerator when walking with the electric scooter. Do not hang heavy objects such as backpacks on the handlebar. Never ride the electric scooter while the stand is still on the ground. Never ride the electric scooter on vehicle lanes. Never turn the electric scooter's handles at high speed. Never travel through water that is more than 2cm deep. Only one person can ride the electric scooter. Do not allow other persons or children from riding with you on the electric scooter. Do not step on the clamp. Do not touch the disc brakes. ALWAYS hold the handlebars with both hands while riding on the electric scooter. Never ride the electric scooter on stairs or use it to jump through obstacles. MAX. WEIGHT LIMIT: 100KGS 		

Safety Symbols

The product may have safety warning labels attached to it, explained below. Understand the symbols on your product and their meanings. If any stickers become unreadable, unattached etc., replace them.

 <p>Flammable Material Hazard Flammable liquids, gases or substances etc may present. Avoid ignition sources and open flames. Danger of fire.</p>	 <p>Read User Manual Read and fully understand product safety warnings, operation, procedures etc before using the product.</p>	 <p>Use Hand Protection Wear appropriate hand protection and take due care as the product or use of the product may present hand hazards.</p>	 <p>Carbon-Monoxide Hazard Do not use the product in confined areas or without adequate ventilation. Carbon-monoxide poisoning can be fatal.</p>
 <p>Electrocution / Electrical Shock Hazard High voltage or high current electricity may be present or required by the product. Take due care when handling electrical products, cables, plugs and leads. Electrical shock can be fatal.</p>	 <p>Toxic Fumes / Dust Hazard Using the product or by-products from use may produce fumes, smoke or particles that could be harmful if inhaled. Wear appropriate breathing protection and have adequate ventilation.</p>	 <p>Explosive Material Hazard Combustible liquids, gases or substances etc may be present. Avoid ignition sources and open flames. Danger of explosion.</p>	 <p>Cutting / Amputation Hazard The product may have blades, edges or mechanical devices that can cause severe cut injury to fingers, limbs etc. Take due care when handling and using the product.</p>
 <p>Crush Hazard The product may have blades, edges or mechanical devices that can cause severe crush injury to fingers, limbs etc. Take due care when handling and using the product.</p>	 <p>Single Operator Only The product must be operated by a single person only. More than one person operating the product may introduce additional hazards.</p>	 <p>Use Face Protection Wear appropriate full-face protection and take due care as the product or use of the product may present face and eye hazards.</p>	 <p>Use Foot Protection Wear appropriate foot protection and take due care as the product or use of the product may present foot hazards.</p>
 <p>Use Eye / Ear / Head Protection Wear appropriate eye and / or ear and / or head protection and take due care as the product or use of the product may present eye, hearing and head hazards.</p>	 <p>Running Hazard Do not run on or near the product as doing so may present a fall hazard.</p>	 <p>Diving Hazard Do not dive into the product as doing so may present a neck / head injury hazard.</p>	 <p>Adult Supervision Required Always supervise children and other users of a product to prevent drowning or injury.</p>
 <p>Skin Penetration / Puncture Hazard The product may produce pressure, emit liquids or objects that can cause severe injury to fingers, limbs, blood etc. Take due care when handling and using the product.</p>	 <p>Hot Surface Hazard Be aware that the product may produce high temperatures and hot surfaces that can cause burn injuries.</p>	 <p>Flying Debris Hazard Be aware that the product or use of the product may present hazards produced by flying debris. Wear appropriate clothing and protective devices.</p>	 <p>Moving Parts Hazard Be aware that the product contains or uses mechanical devices that move or rotate. Always wait for moving parts to stop fully before handling the product, adjusting, maintenance etc.</p>













 <p>Carbon-Monoxide Hazard Do not use the product in confined areas or without adequate ventilation. Carbon-monoxide poisoning can be fatal.</p>	 <p>Pull Hazard Be aware that the product contains or uses mechanical devices that can pull in objects and can cause severe injury to fingers, limbs etc. Take due care when handling and using the product.</p>	 <p>Slope / Fall Injury Hazard Be aware that using the product on sloping surfaces or in slippery conditions may present additional dangers from falls and contact with blades, moving parts, hot surfaces etc.</p>	 <p>"Slam Dunk" Warning Do NOT attempt "slam dunk" manoeuvres as this may result in severe injury due to falling, product breakage or collapse etc.</p>
 <p>Electrocution / Electrical Shock Hazard - Outdoor High voltage or high current electricity may be present or required by the product. Do NOT use in rain, damp or wet conditions. Electrical shock can be fatal.</p>	 <p>Electrocution / Electrical Shock Hazard - Disconnect High voltage or high current electricity may be present or required by the product. Always disconnect the product from the electrical supply before handling the product, adjusting, maintenance etc.</p>	 <p>Power Line Electrocution Hazard High voltage / high current power lines may be present. Use extreme caution to avoid contact or interference with power lines. Electrical shock can be fatal.</p>	 <p>"Kick-Back" Hazard High level of "kick-back" hazard that can cause the machine to suddenly rotate towards operator. Kick-back injury can be fatal.</p>
 <p>Winch Operator Position Hazard Do NOT stand between winch and load. Do NOT use winch to move people.</p>	 <p>Winch Lift Hazard Do NOT LIFT load vertically. Use machine to PULL only.</p>	 <p>Cable Hazard Ensure that load bearing cable is not kinked or knotted.</p>	 <p>Winch Cable Hazard Ensure that there is a minimum number of cable coils on winching mechanism.</p>
 <p>Winch Hook Hazard Carry hook to load – do NOT throw or run.</p>	 <p>Flash / Blinding Hazard Wear appropriate eye protection for welding. Direct exposure to weld arcs may cause permanent eye injury.</p>	 <p>Laser Hazard Laser may be in use – do NOT look directly at laser or allow others to.</p>	

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Parts Identification

Electric Scooter



Accessories



Screws x 4



Hex wrench



Charger

Assembly

1. Install the steering rod and open the parking bridge.
2. Set the handlebars vertically.



3. Using the hex wrench provided, tighten the screws on the handle bar.
4. Test the power switch to see if it is working after finishing the assembly.



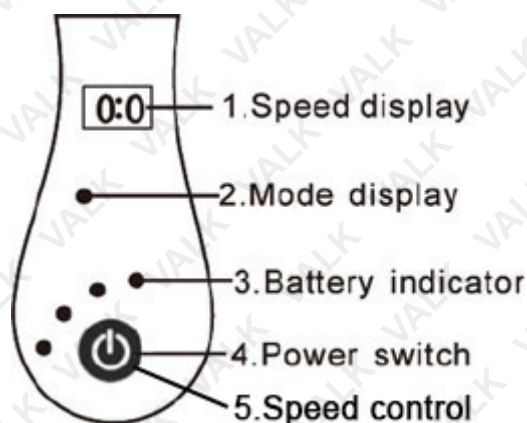
Operation



ATTENTION: Monitor battery usage when in use, the scooter may suddenly slow down as the battery charge reduces.

Controls and Features

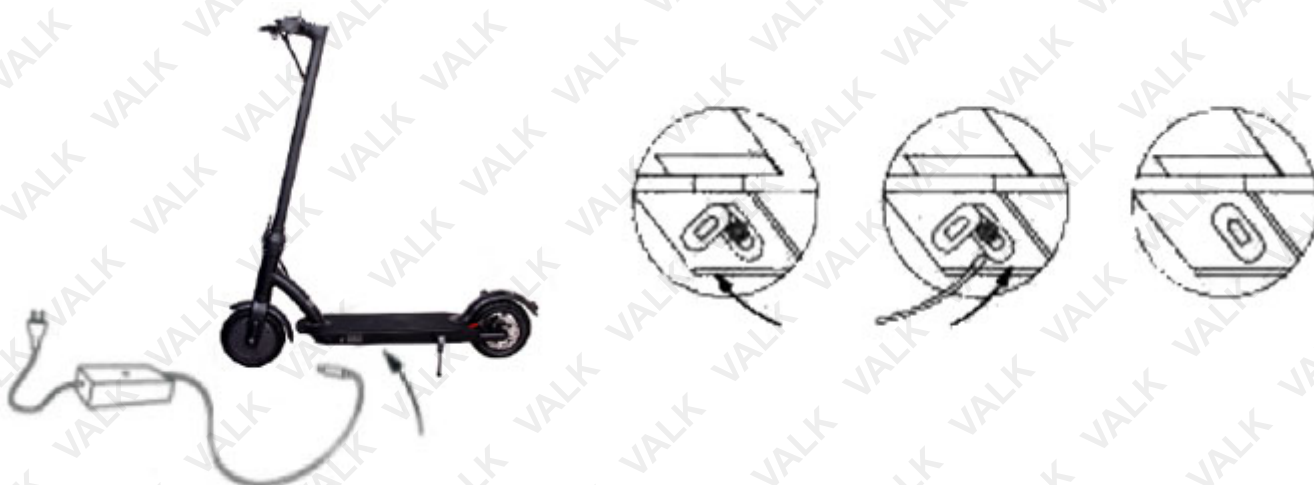




1. **Speed display:** Shows normal running speed while riding the scooter.
2. **Mode display:** Green light indicates power is turned ON. Currently, it is in low speed mode with max. speed at 15km/h. Press twice to switch to high speed mode (red light, max. speed at 20km/h).
3. **Battery indicator lights:** The control panel has 4 LEDs, indicating a level of charge. While the battery is being consumed, the status indicators will light up and flash, depending on the battery's charge level. If all 4 LEDs are lit, the battery's charge level is between 100 – 86%. If 3 LEDs are lit, and one is blinking, the charge level is now between 85 – 71%. If all 4 charge level lights begin to flash and then does not light-up, the battery's charge level is empty.
4. **Power switch:** Press the power switch to turn the electric scooter ON. Press and hold the power switch for 2 seconds to turn the electric scooter OFF. After turning the electric scooter ON, press the power switch again to turn the flashlight ON/OFF.
5. **Speed control:** You can cycle between 2 different speed modes by double-pressing the power switch.

Charging the Scooter

1. Open the charger cover.
2. Connect the charger to the charging port.
3. After charging, close the charger cover.



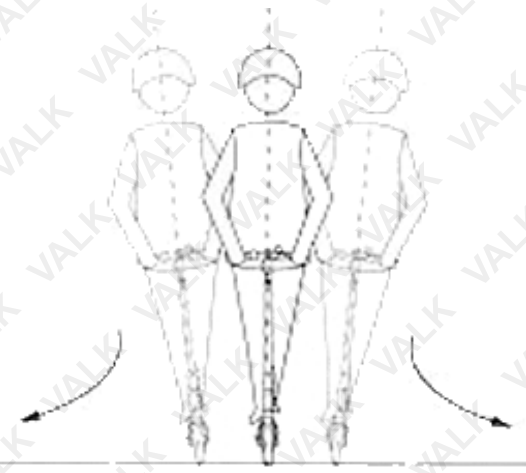
Using the Scooter

IMPORTANT! Always wear protective gears such as helmets, knee and elbow pads whenever you're using the electric scooter.

1. Turn the scooter ON and check the battery's charge level.
2. Stand on the scooter platform with one leg, while the other leg is on the ground.



3. Put both legs on the scooter platform while it is moving, then press the Accelerate Button (only accelerate when the scooter speed is above 5km/h).
4. Let go of the Accelerate Button if you want to slow down. Press the left disc brake tightly if you want to stop suddenly.
5. Lean your body slightly to the left to turn left and slightly to the right to turn right. Only turn the handlebar slowly.



Folding the Scooter



1. Turn the electric scooter OFF.
2. Hold the front pole with one hand while the other hand loosens the lock lever. Then, lower the steering rack.
3. Put the steering rack in a horizontal position and secure it by inserting a hook through the special ring, which is located on the rear wheel mudguard.
4. To re-assemble the electric scooter, disconnect the steering rack lock from the mudguard hook.
5. Lift the steering rack into a vertical position and lock the lever in place.



Transporting the Scooter



Once the electric scooter is folded, you can now carry it with one or two hands.

Lithium Battery Care and Maintenance

Top 3 Battery Care Requirements

1. **Charge battery before first use.** The battery may arrive with some charge, regardless of this the battery must be charged for 3 hours on the initial charge and 3 hours for each subsequent charge. 
 2. **Charge battery immediately when it is depleted.** Do not store a depleted battery. This will permanently impact the life of the battery. If the battery is going to be stored for a period of time, fully charge the battery before storing. 
-

To ensure the battery maintains optimum performance, follow the guidelines outlined below.

- For best results, charge batteries in temperatures between 10°C and 30°C
- When battery is charged, disconnect the charger from the power supply and remove the battery from the charger.
- If a battery is stored or otherwise unused for an extended period, and the battery has no charge remaining when you check it, consider it to be damaged. Do not attempt to recharge it or to use it. Replace it with a new battery.
- Use only with the battery charger specified by the manufacturer.
- Ensure that the battery charger electrical cord is not subjected to damage or stress. Do not operate the battery charger if it has a damaged electrical cord or plug.
- Do not use the charger in wet areas or expose it to rain or water.
- The typical estimated life of a Lithium-Ion battery is about two to three years or 300 to 500 charge cycles, whichever occurs first. One charge cycle is a period of use from fully charged, to fully discharged, and fully recharged again
- Explosion hazard – protect the battery against heat; for example, direct sunlight and fire. Do not store batteries in vehicles or locations subject to heat.
- Batteries can explode in the presence of an ignition source, such as a pilot light. To reduce the risk of serious personal injury, never use any cordless product in the presence of open flame. Exploding batteries can propel debris and chemicals.
- Do not open the battery – danger of short-circuiting and/or explosion.
- Do not attempt to destroy or disassemble the battery pack or remove any of its components.
- Do not touch the battery terminals with metal objects and/or body parts as short-circuit and/or personal injury may result.
- Explosion hazard – do not open and/or short-circuit the battery.
- Poison hazard – battery leakage (liquid ejection). Under extreme conditions, liquid may be ejected from the battery – avoid contact. If contact accidentally occurs, immediately seek medical attention, and flush with water. If liquid contacts eyes, immediately seek medical attention, flush with clean water for at least 10 minutes. Liquid ejected from the battery may cause irritation or burns.
- Dispose of non-serviceable batteries in an environmentally responsible manner and according to local regulations.

Failure to adhere to the requirements above may result in the battery becoming inoperative or battery life being reduced. In extreme cases or abuse, battery overheating or fire may result.

Maintenance



Do not use alcohol, petrol, kerosene, corrosive solutions and volatile chemical solvents to clean the electric scooter. Otherwise, it will cause serious damage to the scooter's body and can disrupt the internal circuitry. Do not wash the electric scooter with a strong water pressure. Ensure that the scooter has been turned OFF first before performing any maintenance on it. After charging the scooter, insert the plug back to the charging connector, otherwise you may get an electric shock.

Cleaning and Storing the Scooter

If you find any dirt or stains on the electric scooter, use a soft, damp cloth to wipe down the scooter. You can also use toothpaste and a toothbrush to clean the electric scooter from stains and wipe it clean with a damp cloth. If you find scratched plastic parts, use sandpaper or other grinding materials to polish them up.

If you are not using the electric scooter, store it in a cool, dry location; do not leave it on the street for an extended period. Leaving the electric scooter under the sun or in extremely high or low temperatures can cause rapid aging of the outer body and wheels of the electric scooter and reduce its battery life.

Battery Maintenance

- Never modify the electrical system. Alterations could cause a fire resulting in serious injury and could also damage the electrical system.
- Charge with the supplied or recommended charger only. Use of the wrong charger could cause a fire or explosion resulting in serious injury.
- Battery charging must be performed by adults only. Never allow children to charge the battery.
- Ensure the voltage and frequency of the charger is compatible with mains electrical supply.
- Use the battery charger in dry locations only.
- The battery must be charged before first use.

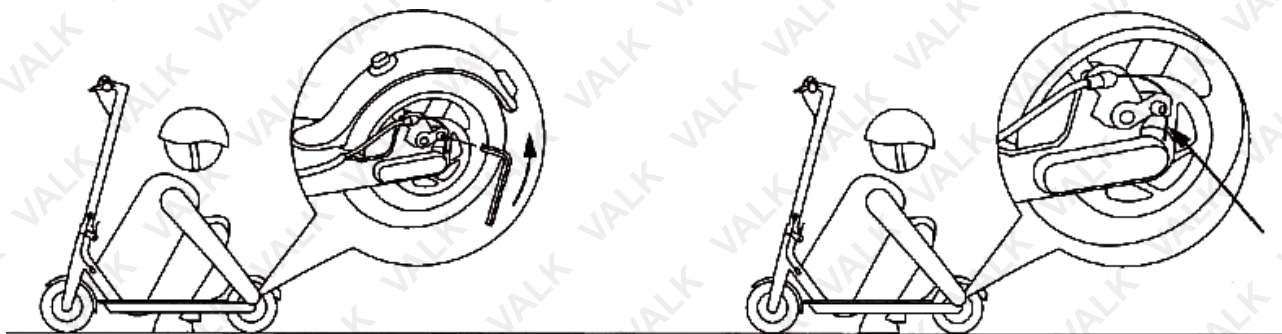
NOTE: A fully-charged battery will run out of stored power after 120 – 180 days in standby mode. Stored power will run out after 20 – 50 days in standby mode if the battery is not fully charged. If you don't charge the battery in time, it may cause damage to the battery due to excessive discharge; this damage is irreversible. Any battery damage caused by failure to charge in a timely manner will result in a failure to charge in the future and can become irreparable. This will also void the warranty coverage.

Non-professionals should not be allowed to open the battery, otherwise it can potentially cause grave accidents via electric shocks or short circuiting.

Adjusting the Brake Disc

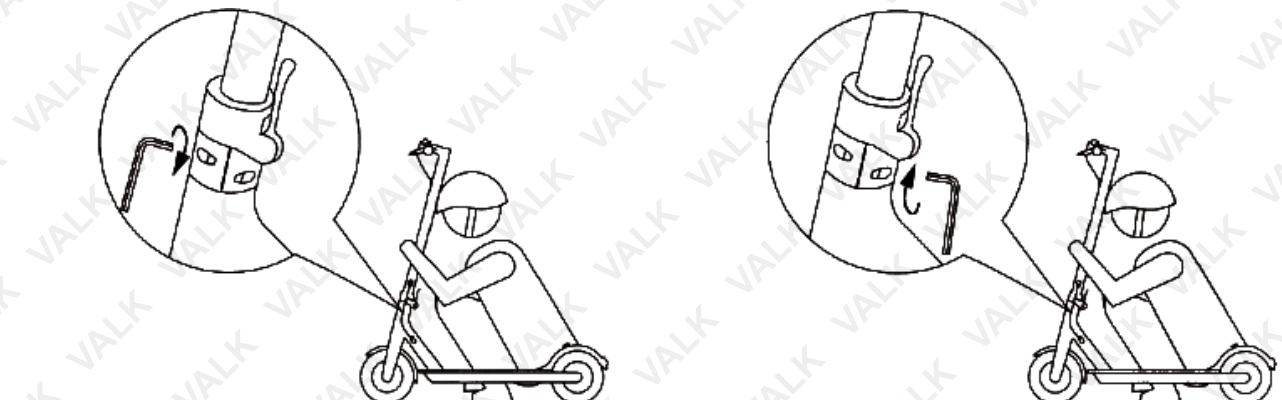
If a brake is too tight, use the M5 hex wrench and turn the screws of the brake disc tensioner pulley anti-clockwise, then slightly shorten the length of the tail brake cable. Re-tighten the tensioner pulley after adjusting.

If the brake is too loose, loosen the tension pulley, then pull the brake cable to slightly lengthen it. Re-tighten the tension pulley after adjusting.



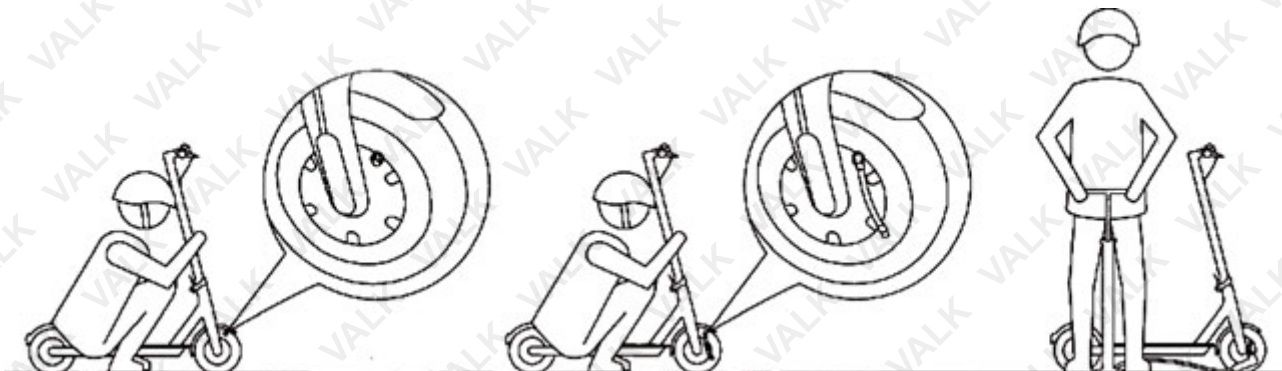
Adjusting the Handlebars

If the handlebars are shaky, use the M5 hex wrench to tighten the two screws near the folding mechanism.



Pumping the Wheels with Air

If the wheels are flat or rather soft, connect a pump to the wheel nipple to pump air. Remove the cap of the pin, then tighten the fitting. Start pumping air into the wheel.



Specifications

Frame	Aluminium Alloy
Wattage	350W
Motor	Brushless
Battery Type	Lithium
Current	7.8 Ah
Battery Voltage	36V
Input Voltage	240V AC
Power Plug	Australian Standard
Charge Time	3-4 hr
Speed (Max)	25km/h
Range (Max)	22km
Incline	20 Degrees
Tyres	8.5 inches Puncture Proof
Headlight/Tail Light	LED
Braking System	Trispan™ (Electronic, Disc, Rear Flare)
Deck Grip	Tritt Brett™ (Silicone)
Minimum Rider Height	140cm
Maximum Rider Weight	100kg
Certification	TUV, ROHS, FCC, CE



Some experts believe that the incorrect or prolonged use of almost any product may cause serious injury or death. To help reduce your risk of serious injury or death, refer to the information below. For more information, see www.datastreamserver.com/safety

- Consult all documentation, packaging and product labelling before use. Note that some products feature documentation available online. It is recommended to print and retain the documentation.
- Before each use, check the product for loose/broken/damaged/missing parts, wear or leaks (if applicable). Never use a product with loose/broken/damaged/missing parts, wear or leaks.
- Products must be inspected and serviced (if applicable) by a qualified technician every 6 months. This is based on average residential use by persons of average size and strength, and on a property of average metropolitan size. Use beyond these recommendations may require more frequent inspections/servicing.
- Ensure that all users of the product have completed a suitable industry recognised training course before being allowed access to the product.
- The product has been supplied by a general merchandise retailer that may not be familiar with your specific application or description of application. Be sure to attain third-party approval from a qualified specialist for your application before use, regardless of any assurances from the retailer or its representatives.
- This product is not intended for use where fail-safe operation is required. As with any product (for example, automobile, computer, toaster), there is the possibility of technical issues that may require the repair or replacement of parts, or the product itself. If the possibility of such failure and the associated time it may take to rectify could in any way inconvenience the user, business or employee, or financially affect the user, business or employee, then the product is not suitable for your requirements. This product is not intended for use where incorrect operation or a failure of any kind, including but not limited to, a condition requiring product return, replacement, parts replacement or service by a technician may cause financial loss, loss of employee time or an inconvenience requiring compensation.
- If this product has been purchased in error when considering the information presented here, contact the retailer directly for details of their returns policy, if required.

