



Cordless Pole Chainsaw / Hedge Trimmer

User Manual

[Revision 3.0 April 2017]

READ THIS MANUAL CAREFULLY BEFORE USE – FAILURE TO DO SO MAY RESULT IN INJURY, PROPERTY DAMAGE AND MAY VOID WARRANTY. • KEEP THIS MANUAL FOR FUTURE REFERENCE. • Products covered by this manual may vary in appearance, assembly, inclusions, specifications, description and packaging.

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Safety

- **WARNING! Read all safety warnings and all instructions.** Failure to follow the warnings and instructions may result in electric shock, fire and/or serious injury.
- **Save all warnings and instructions for future reference.**

The term "power tool" in the warnings refers to your battery-powered (cordless) power tool. Read instructions carefully for the correct handling, preparation, maintenance, starting and stopping of the tool. Be familiar with all controls and proper use of the tool.
- Never allow children to use the tool.
- **Work area safety**
 - Keep work area clean and well lit. Cluttered or dark areas invite accidents.
 - Do not operate power tools in explosive atmospheres, such as in the presence of flammable liquids, gases or dust. Power tools create sparks which may ignite the dust or fumes.
 - Keep children and bystanders away while operating a power tool..
- **Electrical safety**
 - Beware of overhead power lines.
 - Avoid body contact with earthed or grounded surfaces, such as pipes, radiators, ranges and refrigerators. There is an increased risk of electric shock if your body is earthed or grounded.
 - Do not expose power tools to rain or wet conditions. Water entering a power tool will increase the risk of electric shock.
 - The battery charger has designed for a specific mains voltage. Always check that the mains voltage corresponds to the voltage on the rating plate.
- **Personal safety**
 - Stay alert, watch what you are doing and use common sense when operating a power tool. Do not use a power tool while you are tired or under the influence of drugs, alcohol or medication. A moment of inattention while operating power tools may result in serious personal injury.
 - Use personal protective equipment. Always wear eye, ear and head protection. Protective equipment such as dust mask, non-skid safety shoes, hard hat, or hearing protection used for appropriate conditions will reduce personal injuries.
 - Prevent unintentional starting. Ensure the switch is in the off-position before connecting to power source and/or battery pack, picking up or carrying the tool. Carrying power tools with your finger on the switch or energising power tools that have the switch on invites accidents.
 - Always use two hands to operate the tool.
 - If you have not used a similar tool before, preferably seek practical instruction by an experienced user in addition to studying this manual.
 - Never touch the blades or cutting devices while the tool is running.
 - Never attempt to force the blades or cutting devices to come to a standstill.
 - Do not put the tool down until the blades or cutting devices have come to a complete standstill.
 - Always be aware of falling debris when using the tool overhead.
 - Remove any adjusting key or wrench before turning the power tool on. A wrench or a key left attached to a rotating part of the power tool may result in personal injury.
 - Do not overreach. Keep proper footing and balance at all times, especially when on steps or using ladders etc. This enables better control of the power tool in unexpected situations.

- Dress properly. Do not wear loose clothing or jewellery. Keep your hair, clothing and gloves away from moving parts. Loose clothes, jewellery or long hair can be caught in moving parts.
- If devices are provided for the connection of dust extraction and collection facilities, ensure these are connected and properly used. Use of dust collection can reduce dust-related hazards.
- **Power tool use and care**
 - The tool is designed for domestic use only.
 - Do not force the tool. Use the correct tool for your application. The correct tool will do the job better and safer at the rate for which it was designed.
 - Do not use the tool if the switch does not turn it on and off. Any power tool that cannot be controlled with the switch is dangerous and must be repaired.
 - Remove the battery before cleaning, inspection, maintenance or transporting the tool.
 - If the tool stalls, immediately switch it off. Remove the battery before attempting to remove any obstructions.
 - Do not operate the tool with a damaged or excessively worn cutting device.
 - Always ensure that all guards are fitted when using the tool. Never attempt to use an incomplete tool or a tool with unauthorized modifications.
 - Regularly check the blades or cutting devices for damage and wear. Do not use the machine when the blades are damaged.
 - Take care to avoid hard objects (e.g. metal wire, railings) when trimming. Should you accidentally hit any such object immediately switch the tool off and check for any damage.
 - Should the tool start to vibrate abnormally, immediately switch it off and check for any damage.
 - Do NOT attempt any tool adjustments while the tool is running.
 - Store idle power tools out of the reach of children and do not allow persons unfamiliar with the power tool or these instructions to operate the power tool. Power tools are dangerous in the hands of untrained users.
 - Maintain power tools. Check for misalignment or binding of moving parts, breakage of parts and any other condition that may affect the power tool's operation. If damaged, have the power tool repaired before use. Many accidents are caused by poorly maintained power tools.
 - Keep cutting tools sharp and clean. Properly maintained cutting tools with sharp cutting edges are less likely to bind and are easier to control.
 - Use the power tool, accessories and tool bits etc. in accordance with these instructions, taking into account the working conditions and the work to be performed. Use of the power tool for operations different from those intended could result in a hazardous situation.
 - Do not submerge the tool in any liquid.
 - Do not clean the tool with harsh solvents, fuel or abrasives.
- **Service**
 - Have your power tool serviced by a qualified repair person using only identical replacement parts. This will ensure that the safety of the power tool is maintained.
 - Do not attempt to repair the tool.
- **Storage**
 - Clean and maintain the tool before storage.
 - Fit any applicable protective equipment, such as blade sheaths, before transportation or storage.

Battery Safety

- Never attempt to open the battery.
- When the battery pack is not in use, keep it away from metal objects that can make a connection between its terminals. Shorting the battery terminals together may cause burns or a fire.
- Do not expose batteries to water.
- Do not incinerate the battery pack even if it is severely damaged or is completely worn out. The battery pack can explode in a fire.
- Do not store batteries in locations where the temperature may exceed 40°C (104°F).
- Use only the correct type of battery for the tool.
- When disposing of batteries, follow local environmental laws and regulations.
- Under extreme conditions, battery leakage may occur. When you notice liquid oozing out of the battery, proceed as follows:
 - Carefully wipe away the liquid using a cloth. Avoid skin contact.
 - In case of skin or eye contact, follow the instructions below:
 - The battery fluid, a 25-30% solution of potassium hydroxide, can be harmful. In case of skin contact, immediately rinse with water. Neutralize with a mild acid such as lemon juice or vinegar. In case of eye contact, rinse with clean water for at least 10 minutes. Consult a physician.

Battery Charging Safety

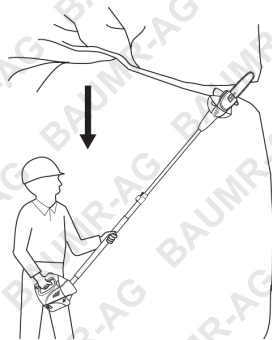
- **Electrocution / Electric Shock Hazard:**
 - Under certain conditions, with the charger plugged in to the power supply, the exposed charging contacts inside the charger can be shorted by electrically conductive foreign material. Always unplug the charger from the power supply when there is no battery pack in the cavity. Unplug charger before attempting to clean.
 - Do not immerse charger in water or any other liquid.
 - The battery charger plug must match the electrical supply socket. Never modify the plug in any way.
- Use your charger only to charge batteries of the type supplied with your tool. Other batteries could burst, causing personal injury and damage.
- Do not leave the battery pack in the charger when the charging is finished, otherwise battery leakage may occur.
- Charge batteries at room temperature only.
- Charge batteries using the charger provided with the tool.
- Before charging, make sure that the battery is dry and clean.
- Do not charge hot batteries – allow batteries to cool for approximately 30 minutes before charging.
- Do not charge more than 2 batteries consecutively without allowing the charger to cool before further charging.
- When charging is finished, unplug the charger from mains socket outlet and take away the battery pack from the charger, do not leave the battery pack in the charger.
- Never carry the charger by its cord or pull it to disconnect from the socket. Keep the cord away from heat, oil and sharp edges.
- Never attempt to charge non-rechargeable batteries.
- The cord of charger is not changeable, do not continue to use if the cord is damaged.
- Do not expose to water or rain, do not use in wet condition.

- Do not open the charger.
- Do not probe the charger.
- Intended for indoor use only.
- The battery needs to be charged before first use and whenever it fails to produce sufficient power on jobs that were easily done before.
- The battery may become warm while charging; this is normal and does not indicate a problem.

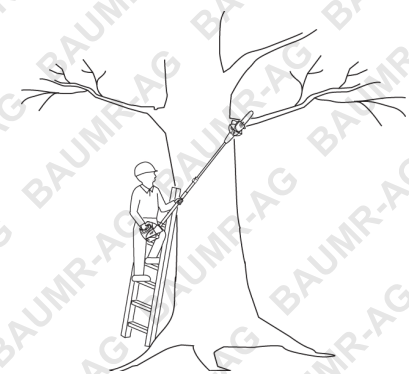
Important Charging Notes

- After normal usage, your battery pack should be fully charged in about 4 to 7 hours. Allow the battery to cool down before charging (**NOTE:** A hot battery placed in the charger may not charge).
- Do NOT charge the battery pack in an air temperature below 4°C (40°F) or above 40°C (104°F). This is important and will prevent serious damage to the battery pack. Longest life and best performance can be obtained if battery pack is charged when air temperature is about 24°C (75°F).
- While charging, the charger may hum and become warm to touch. This is a normal condition and does not indicate a problem.
- If the battery pack does not charge properly
 - Check current at receptacle by plugging in a lamp or other appliance.
 - Check to see if receptacle is connected to a light switch which turns power off when you turn out the lights.
- The battery pack must be charged before first using and should be recharged when it fails to produce sufficient power on jobs which were easily done previously. DO NOT CONTINUE using this product with its battery pack in a depleted condition.
- To prolong battery life, avoid leaving the battery pack on charger for extended periods of time (over 30 days without use). Although overcharging is not a safety concern, it can significantly reduce overall battery life.
- The battery pack will reach optimum performance after being cycled 5 times during normal usage. There is no need to run the batteries down completely before recharging. Normal usage is the best method of discharging and recharging the batteries.

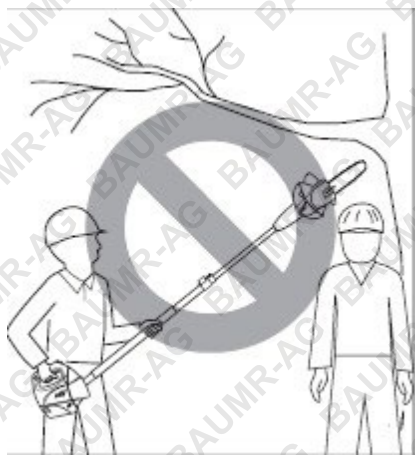
Operational Safety



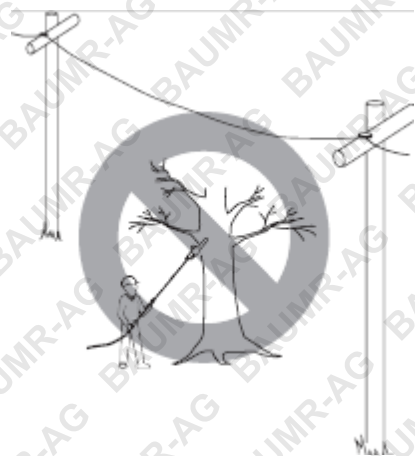
- **Never stand directly under the limb you are trimming. Always position yourself out of the path of falling debris.**



- **Never stand on a ladder or other type of unstable support while using the tool.**
- **Always use both hands to operate tool. Keep a firm, steady pressure while cutting but do not try to force the tool.**
- **Do not use the chainsaw to cut limbs larger in diameter than the length of the guide bar.**



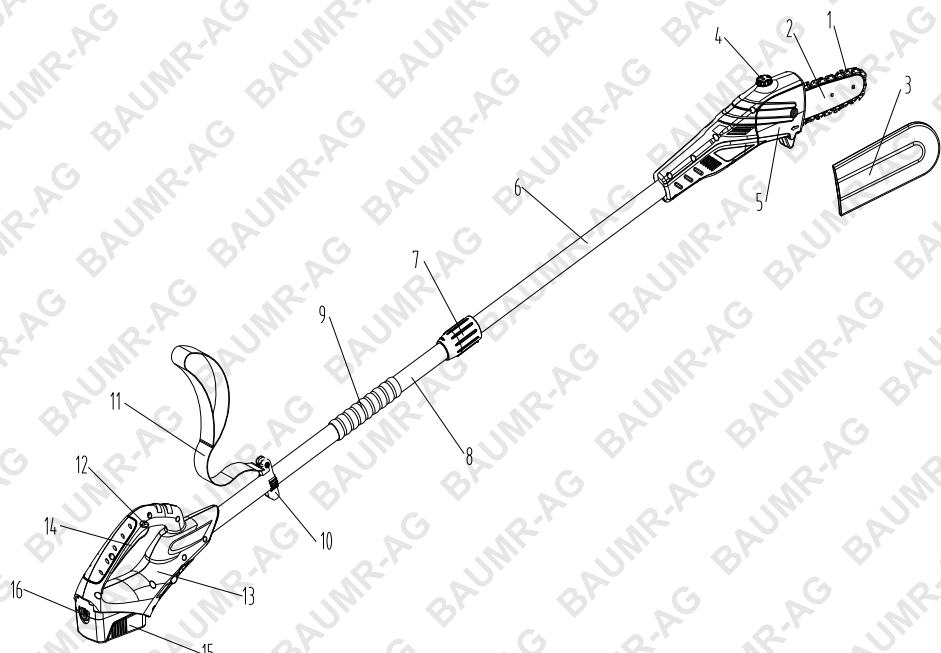
- **Keep other persons away from cutting end of the tool and at a safe distance from the work area.**



- **Do not use the tool near electrical cables, power lines or telephone lines. Maintain a minimum clearance of at least 3m (10') from all power lines.**

Chainsaw

Parts Identification



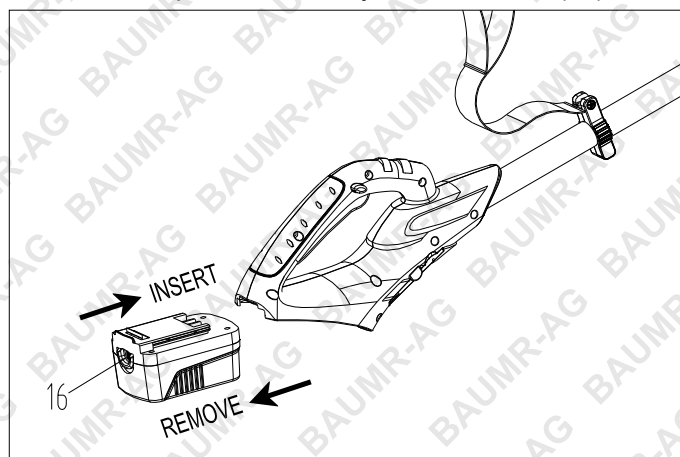
No.	Part Name
1	Saw chain
2	Guide bar
3	Scabbard
4	Cap
5	Power head
6	Top tube
7	Locking knob
8	Under tube

No.	Part Name
9	Grip area
10	Buckle
11	Strap
12	Trigger safety button
13	Handle
14	Trigger
15	Battery
16	Battery release button

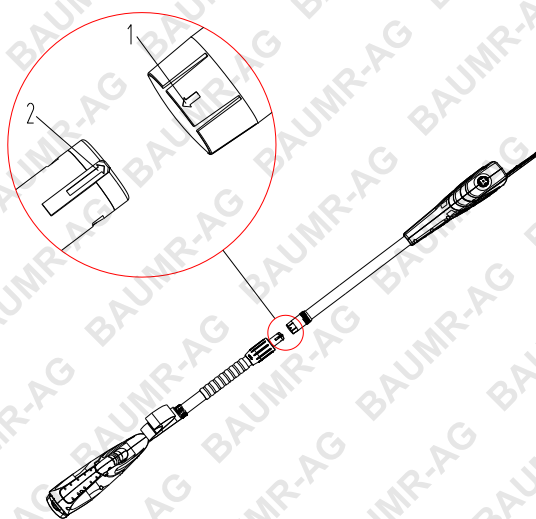
Set-Up

IMPORTANT! The chainsaw may come with plastic spacers over or around the bar studs - the spacer is for shipping purposes only and must be removed before mounting the chain bar. After removing the chain brake cover, remove any spacers, then mount the chain bar as described. Failure to remove any spacers before assembling and using the chainsaw will present an injury hazard, damage the unit and will void the warranty. • Cutting edges on the chain are sharp. Use protective gloves when handling the chain. • Charge the battery fully before using it for the first time

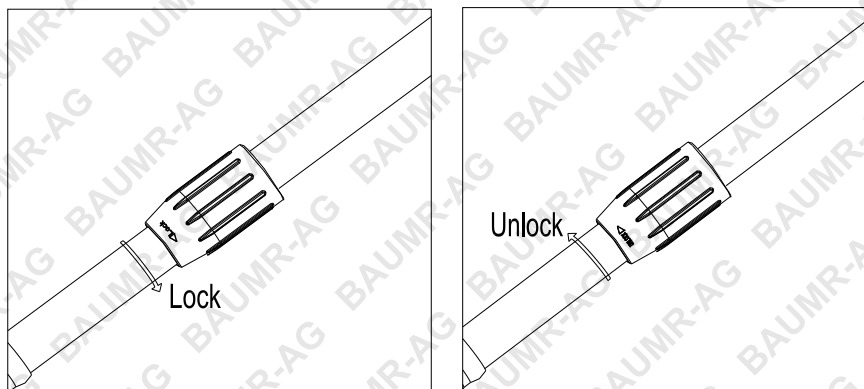
1. Remove the battery from the tool – press the battery release button (16) down and pull out the battery.



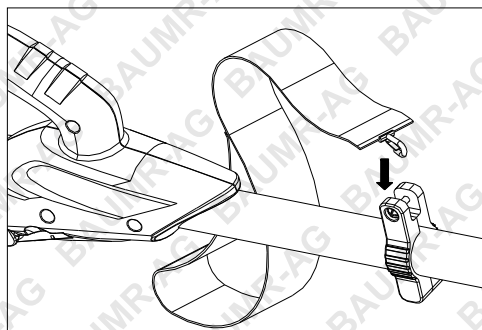
2. Attach the poles together. When attaching the poles, arrow 1 should be in line with arrow 2, as shown in the figure below.



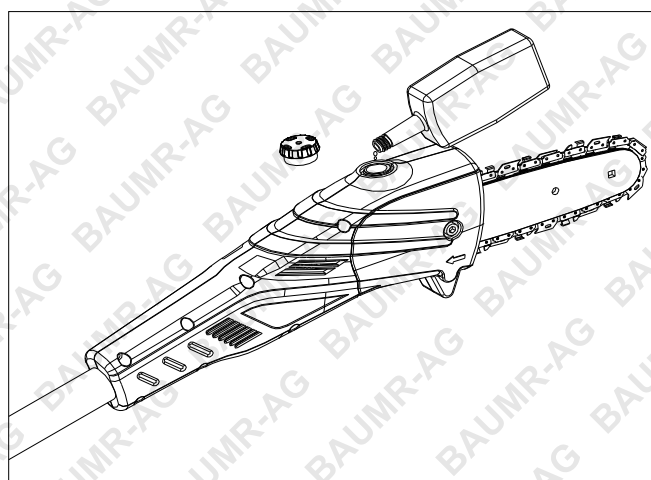
3. Twist the locking knob to the right (clockwise) to lock the poles together. (**IMPORTANT:** Do not use the pole tool unless the pole joints are securely fastened, as shown in the figure below).



4. Secure the strap buckle with a screw (see figure below):

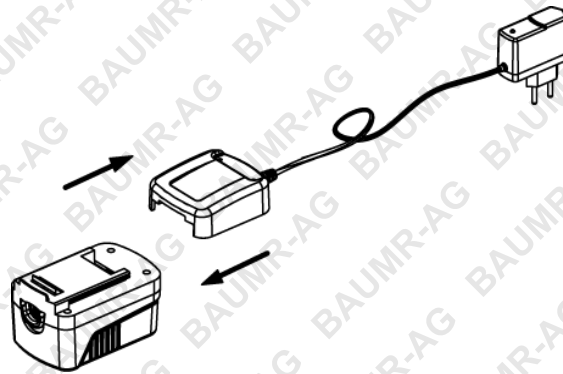


5. Fill the chain saw oil tank with engine oil (**IMPORTANT:** Tighten the cap securely after filling).



6. To insert the battery pack, find the slots in the underside of the handle and slide the battery into the groove until the battery release button (#16) "clicks" into place.

Charging the Battery



1. Remove the battery from the tool.
2. Plug the charger electrical cord into the charger base. (**IMPORTANT:** Do not use any other charger, only use the supplied charger).
3. Plug the charger into a 240VAC electrical supply socket. The charger LED will light up green. (**IMPORTANT:** Do not charge by means of a generator or DC power source.)
4. Slide the charger onto the battery pack. The charger LED will light up red indicating that the battery is charging.
5. When the charger LED lights up green again, the battery is fully charged. After the initial charge, under normal usage, your battery pack should fully charge in approximately 4 hours.
6. Unplug charger from the electrical supply. Remove the battery from the charger base.

Operation



It is important you read and understand the instruction manual before first use and keep the manual in a safe place for future reference.



Safety precautions must be observed to reduce the risk of personal injury when operating this machine.

DANGER! Keep clear of power lines, contact can cause death.

It is strongly recommended that a comprehensive training course on machine use be completed before attempting to use this machine.

Never allow children to access the machine.



Always wear ear protection. Loud noises for an extended period of time may damage your hearing.



Total face and head protection must be worn to reduce injury from falling branches.



Wear no-slip heavy duty work gloves to improve your grip on the saw handle. Gloves also reduce the transmission of machine vibration to your hands.



The dust produced during operation may be dangerous to health. If the work area is very dusty or smoky, wear a respirator.

Saw Chain Tension Adjustment

WARNING! Remove the battery before servicing. Severe injury or death could occur from body contact with a moving chain. • Cutting edges on the chain are sharp. Use protective gloves when handling the chain.

The saw chain tension is pre-set at the factory, however, a new chain will stretch. Check the tension of a new chain frequently during the first 2 hours of operation. Allow the chain to cool down before checking or adjusting tension. Follow steps below to check and adjust chain tension.

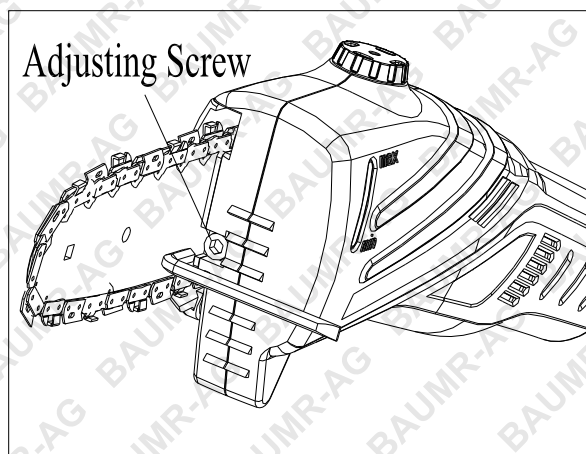
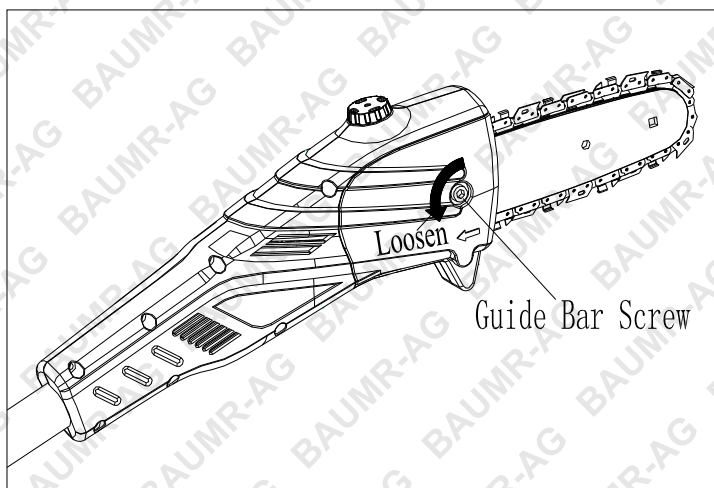
1. Remove the battery, then place the tool on a sturdy, flat surface.
2. Pull the chain out 3mm (1/8") from the guide bar with light force then release it (see figure below). If chain lightly snaps back into place, tension is correct. A slight gap of 1.5mm (1/16") or less between chain and bottom of guide bar is acceptable.



3. Loosen the guide bar screw before adjusting the chain.

4. Turn the adjusting screw at front of the power head clockwise until slack is out of the chain, then check chain tension. Do not over-tension the chain. Over-tensioning will cause excessive wear and will reduce the life of the guide bar and chain and will cause the battery to be depleted faster.

5. After setting chain tension, tighten guide bar screw firmly (see figure below):



Cutting

- Use both hands to firmly hold the tool at the handle and the pole. Use designated grip areas and strap when operating the tool (see figure to the right).
- Make sure that your footing is secure. Keep your feet apart and put your weight evenly on both feet.
- When ready to make a cut, press the trigger safety button (1) and squeeze the trigger (2). This will activate the tool. Releasing the trigger will stop the tool. Make sure that the tool is running before starting a cut.
- To begin cutting, place the moving chain against the wood. Be sure to hold the tool firmly to avoid bouncing or skating (sideways movement) of saw.
- Remove the saw from a cut with the saw running at full speed.
- Stop tool by releasing the trigger. Make sure that the chain has stopped completely before setting the tool down.



Maintenance

Cleaning

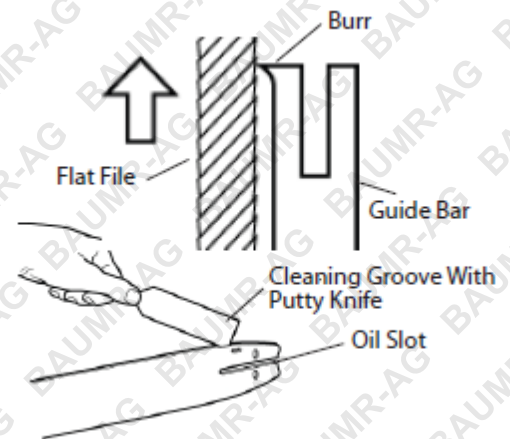
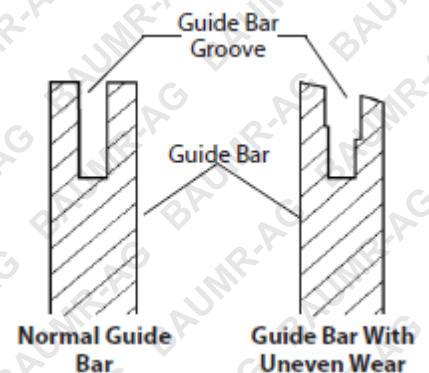
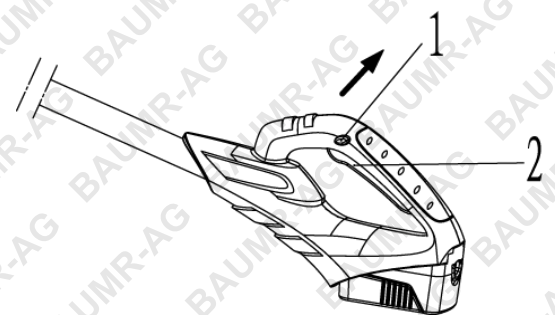
Use a soft damp cloth and mild detergent to wipe down the tool body.

Guide Bar Maintenance

Uneven bar wear causes most guide bar problems. Incorrect sharpening of chain cutter and depth gauge settings often are the causes for this. When the bar wears unevenly, it widens the guide bar groove (see figure to the right). This causes the chain to chatter and the saw will not cut straight as a result. Replace the guide bar if this occurs.

Inspect the guide bar before sharpening the chain. A worn or damaged guide bar is unsafe and will damage the chain. It will also make cutting harder.

1. Remove the guide bar.
2. Remove any sawdust from guide bar groove periodically. Use putty knife or wire (see figure to the right).
3. Clean the oil slots after each use.
4. Remove any burrs from sides of guide bar. Use flat file to make the side edges square.
5. Replace guide bar when:
 - The bar is bent or cracked.
 - The chain bar groove is badly worn.



Sharpening the Chain

Keep the chain sharp – a sharp saw will cut faster and more safely. A dull chain will cause undue sprocket, guide bar, chain, and motor wear. If you must force the chain into the wood and cutting creates only sawdust with few large chips, the chain is dull.

Items Needed to Sharpen the Chain:

(Purchase these items from your local dealer, hardware store, or pole saw supplies outlet.)

- 5/32" round file.
- Depth gauge tool.
- File guide.
- Medium sized flat file.

Sharpening Cutters

Use file guide for 30° filing.

1. Adjust the chain for proper tension.
2. Clamp the guide bar in a vice to hold the saw steady (**NOTE:** Do not clamp chain).
3. Press the 5/32" round file (attached to the file guide) into the groove between the top plate and depth gauge on the chain. The

file guide should rest on both top plate and depth gauge (see figure to the right). **NOTE:** File at midpoint of guide bar. The illustration shows file guide placement and filing direction for sharpening cutters on the left side of the chain.

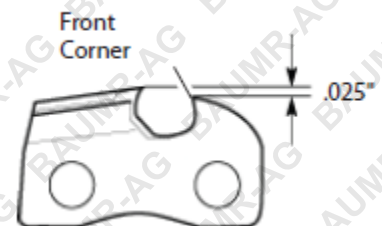
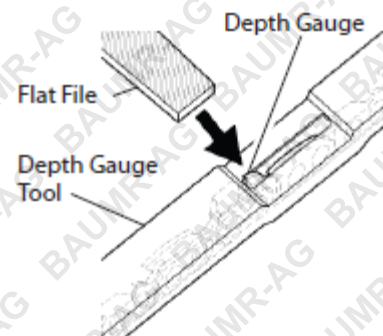
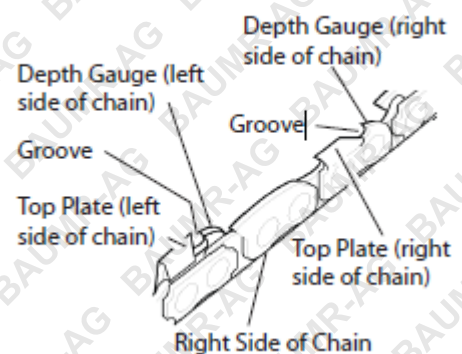
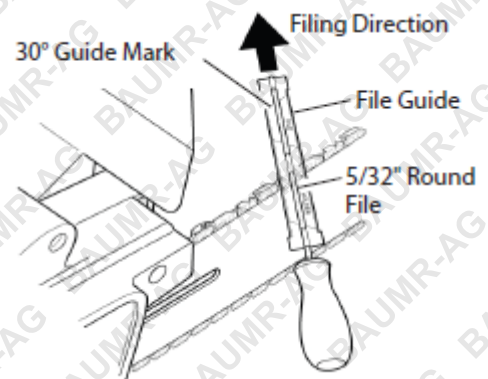
4. Hold the file guide level and ensure that the 30° mark on the guide is parallel to the centre of the guide bar (see figure below). This will ensure that your file will cut at a 30° angle.
5. File from the inside towards the outside of the cutter until it becomes sharp. Only file in this direction (see figure below).

NOTE: Two or three strokes with the file should be enough to sharpen the cutter.

Filing Cutter Depth Gauges

The cutter depth gauge clearance is reduced as cutters are sharpened. After every second or third sharpening, reset the cutter depth gauges.

1. Place the depth gauge tool 0.6mm (.025") firmly across the top of the two cutters. Make sure that the depth gauge enters the slot in the depth gauge tool (see figure below).
2. Use a medium flat file. The file should be level with the depth gauge tool.
3. Remove the depth gauge tool. With a flat file, round off the front corner of the cutter depth gauge (see figure below).
4. After several hand filings, have an authorised service centre or sharpening service machine sharpen the chain. This will ensure even filing.

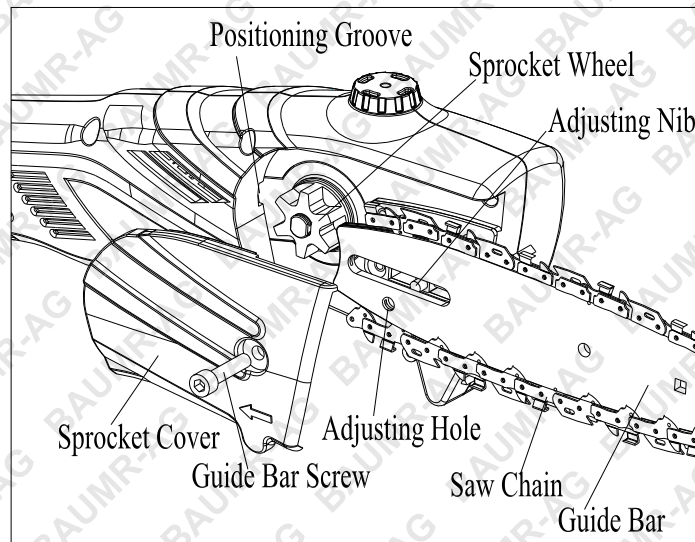


Replacing the Saw Chain

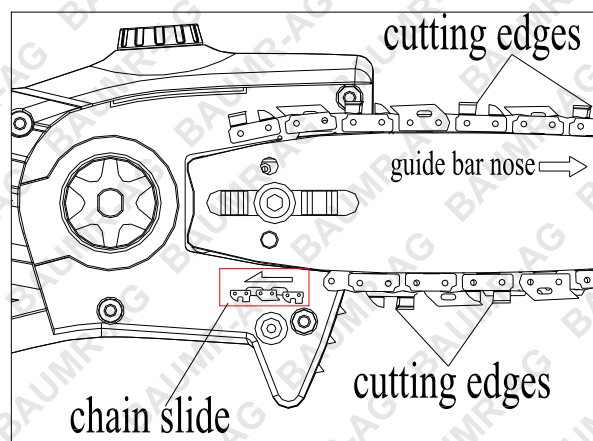
IMPORTANT: Do not clamp the chainsaw in a vice to replace the saw chain or guide bar.

Replace the chain when cutters are too worn to sharpen or when the chain breaks. Only use replacement chain that is indicated in this manual. Always include a new drive sprocket when replacing the chain. This will maintain proper driving of the chain.

Refer to the figure below while completing the following steps:



1. Loosen and remove the guide bar screw.
2. Remove the sprocket cover.
3. Remove the saw chain.
4. Place the new chain around the drive sprocket, along the top groove of the guide bar and around the guide bar nose. **NOTE:** Make sure that the cutting edges of the chain are facing in the right direction. Position chain so cutting edges on top of guide bar face guide bar nose (see figure below and indicator on side cover of saw).



5. Before placing the sprocket cover into the positioning groove, verify that the adjusting nib is in the adjusting hole on the guide bar.
6. Place the sprocket cover into the positioning groove.
7. Lock the sprocket cover with the guide bar screw. **IMPORTANT!** Finger-tighten only.
8. Adjust chain tension.
9. Securely tighten the guide bar screw with a suitable spanner.

CAUTION! Do not place the chain on the saw backwards. If chain is backwards, saw will vibrate badly and will not cut.

Storage

If storing the tool for more than 30 days, follow the steps below.

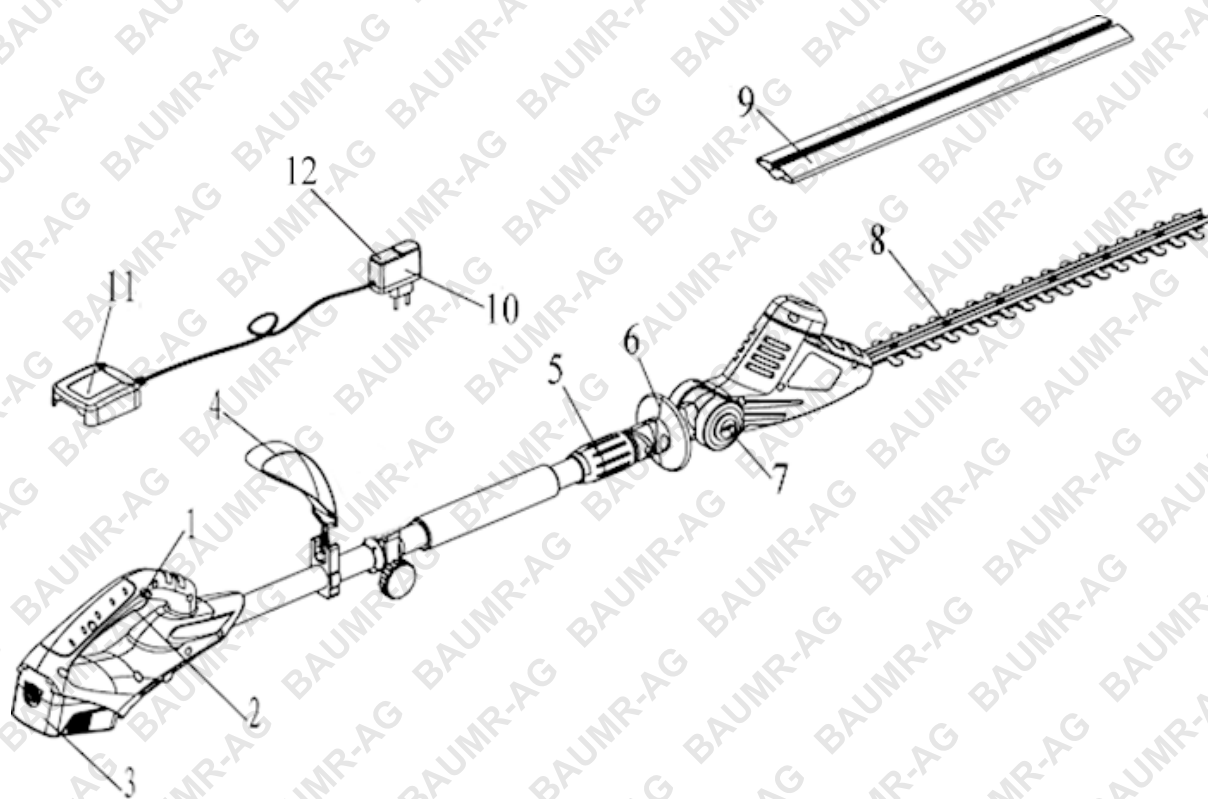
1. Remove the battery.
2. Charge the battery completely. When the battery is fully charged, remove it from the charger.

IMPORTANT: To prolong battery life, avoid leaving battery on charger for extended periods of time (over 30 days without use).

3. Remove and clean the guide bar and chain. Clean the guide bar and chain by soaking in petroleum-based solvent or mild soap and water mixture.
4. Dry the guide bar and chain.
5. Place the chain in a container filled with oil. This will prevent rust.
6. Wipe a thin coating of oil over the surface of the guide bar.
7. Use a soft damp cloth and mild detergent to wipe down the tool body.
8. Store the tool and battery:
 - In a secure place, out of the reach of children.
 - In a dry place.
 - In a carrying case or with scabbard over guide bar.

Hedge Trimmer

Parts Identification



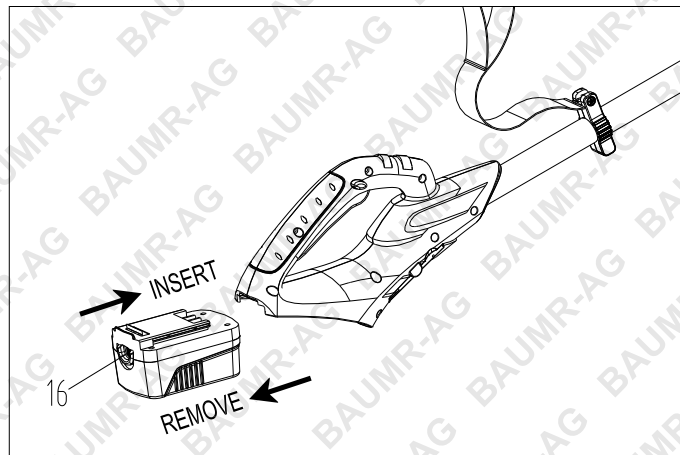
No.	Part
1.	Trigger safety button
2.	Main switch handle
3.	Battery pack
4.	Strap guard
5.	Grip area
6.	Guard

No.	Part
7.	Lock button
8.	Blade
9.	Blade sheath
10.	Charger
11.	Charger station
12.	Charging indicator

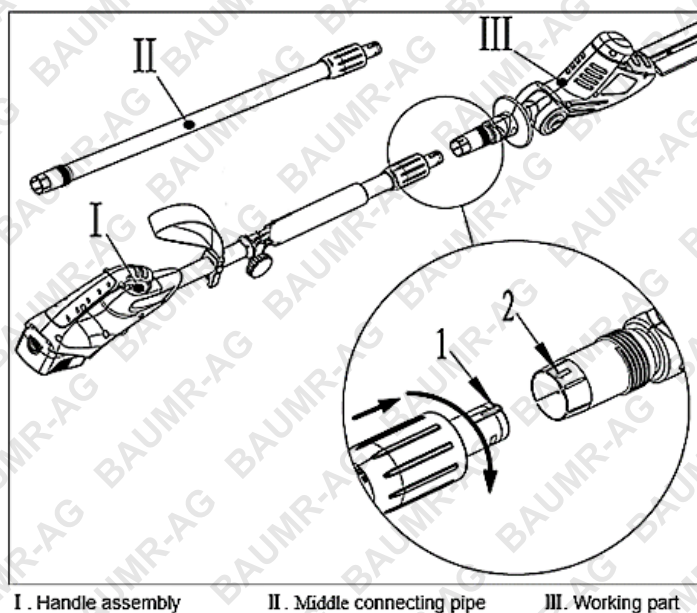
Set-Up

IMPORTANT! Cutting edges on the trimmer are sharp. Use protective gloves when handling the trimmer. • Charge the battery fully before using it for the first time

1. Remove the battery from the tool – press the battery release button (16) down and pull out the battery.



2. Attach the poles together. When attaching the poles, arrow 1 should be in line with arrow 2, as shown in the figure below.

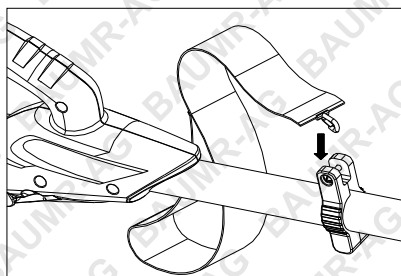


I . Handle assembly

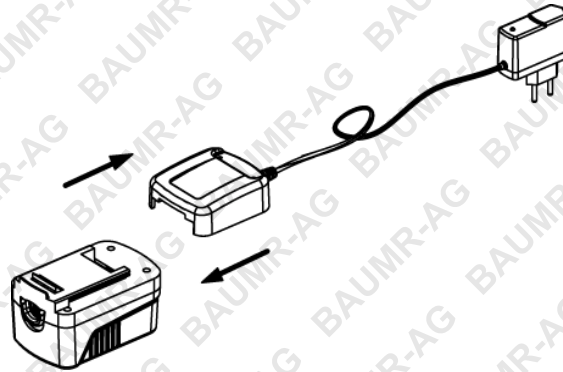
II . Middle connecting pipe

III . Working part

3. Twist the locking knob to the right (clockwise) to lock the poles together. (**IMPORTANT:** Do not use the pole tool unless the pole joints are securely fastened, as shown in the figure above).
4. Secure the strap buckle with a screw (see figure below):



Charging the Battery



1. Remove the battery from the tool.
2. Plug the charger electrical cord into the charger base. (**IMPORTANT:** Do not use any other charger, only use supplied charger).
3. Plug the charger into a 240VAC electrical supply socket. The charger LED will light up green. (**IMPORTANT:** Do not charge by means of a generator or DC power source.)
4. Slide the charger onto the battery pack. The charger LED will light up red indicating that the battery is charging.
5. When the charger LED light s up green again, the battery is fully charged. After the initial charge, under normal usage, your battery pack should fully charge in approximately 4 hours.
6. Unplug the charger from the electrical supply. Remove the battery from the charger base.

Operation



It is important you read and understand the instruction manual before first use and keep the manual in a safe place for future reference.



Safety precautions must be observed to reduce the risk of personal injury when operating this machine.

DANGER! Keep clear of power lines, contact can cause death.

It is strongly recommended that a comprehensive training course on machine use be completed before attempting to use this machine.

Never allow children to access the machine.



Always wear ear protection. Loud noises for an extended period of time may damage your hearing.



Total face and head protection must be worn to reduce injury from falling branches.



Wear no-slip heavy duty work gloves to improve your grip on the saw handle. Gloves also reduce the transmission of machine vibration to your hands.

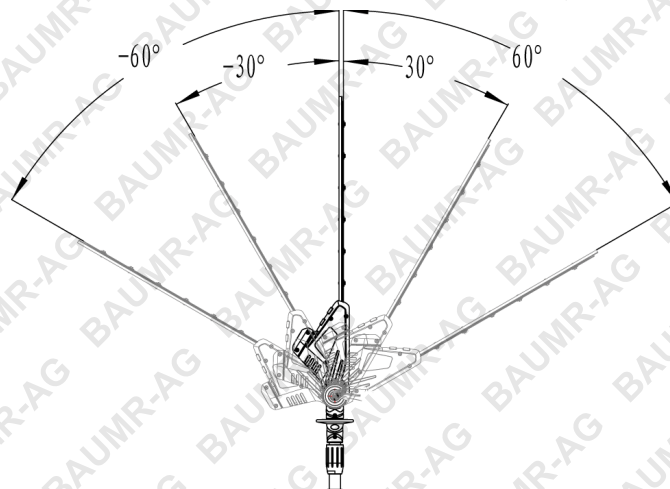


The dust produced during operation may be dangerous to health. If the work area is very dusty or smoky, wear a respirator.

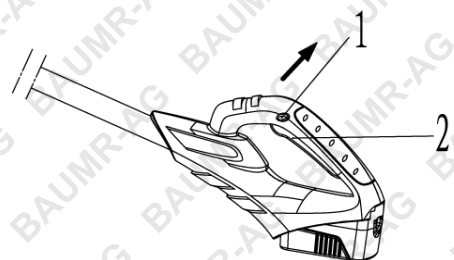
Your hedge trimmer has been designed for trimming hedges, shrubs and brambles. Do not use it for any other purposes.

Trimming

- Turn the swivel handle to a suitable position. Push the lock button and then turn the swivel handle to the desired position. Release the lock button again and check whether the button is locked in place. The swivel handle can be locked in five positions (-60° , -30° , 0° , 30° and 60°). See image below.



- Use both hands to firmly hold the tool at the handle and the pole. Use designated grip areas and strap when operating the tool (see figure to the right).
- Make sure that your footing is secure. Keep your feet apart and put your weight evenly on both feet.
- When ready to make a cut, press the trigger safety button (1) and squeeze the trigger (2). This will activate the tool. Releasing the trigger will stop the tool. Make sure that the tool is running before starting a cut.



Maintenance

Your tool has been designed to operate over a long period of time with a minimum of maintenance. Continuous satisfactory operation depends upon proper tool care and regular cleaning. Your charger does require any maintenance apart from regular cleaning.

- Before performing any maintenance on the tool, remove the battery.
- Unplug the charger before cleaning it.
- After use, carefully clean the blades / cutting devices, then apply a film of light machine oil to them to help prevent corrosion.
- Regularly clean the ventilation slots in the tool and charger using a soft brush or dry cloth.
- Regularly clean the tool body and other using a soft damp cloth. Do not use any abrasive or solvent-based cleaner.
- Dry the tool after cleaning.

Specifications

Battery	20V 1300mA Lithium-Ion
Chainsaw Guide Bar Length	8 Inch
Trimmer Blade Length	21 Inch Double-Action Two-Sided
Chain Speed	2.9 metres per second
Cutting Blade No-Load Speed	1400rpm
Chainsaw Lubrication	Automatic
Chain Oil Capacity	80ml
Extension Pole Length	0.9m
Charger	240VAC
Charging Time	Approximately 4 Hours
Pole Length	1.8 to 2.7m

Note: Minimal Assembly required



Some experts believe the incorrect or prolonged use of almost any product could cause serious injury or death. For information that may reduce your risk of serious injury or death consult the points below and additionally, the information available at www.datastreamserver.com/safety

- Consult all documentation, packaging and product labelling before use. Note that some products feature online documentation which should be printed and kept with the product.
 - Check product for loose / broken / damaged / missing parts, wear or leaks (if applicable) before use. Never use a product with loose / broken / damaged / missing parts, wear or leaks (if applicable).
- Products must be inspected and serviced (if applicable) by a qualified specialist every 6 months assuming average residential use by a person of average weight and strength, above average technical aptitude, on a property matching average metropolitan specification. Intended use outside these guidelines could indicate the product is not suitable for intended use or may require more regular inspection or servicing.
- Ensure all possible users of the product have completed an industry recognised training course before being given access to the product.

- The product has been supplied by a general merchandise retailer that may not be familiar with your specific application or your description of the application. Be sure to attain third party approval for your application from a qualified specialist before use regardless of prior assurances by the retailer or its representatives.
- This product is not intended for use where fail-safe operation is required. As with any product (take an automobile, aircraft, computer or ball point pen for example) there is always a small chance of a technical issue that needs to be repaired or may require replacement of the product or a part. If the possibility of such failure and the associated time it takes to rectify could in any situation inconvenience the user, business or employee or could financially affect the user, business or employee then the product is not suitable for your requirements. This product is not for use where incorrect operation or a failure of any kind, including but not limited to a condition requiring product return, replacement, service by a technician or replacement of parts could cause a financial loss, loss of employee time or an inconvenience requiring compensation.
- If this item has been purchased in error considering the points above simply contact the retailer directly for details of their returns policies if required.

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