

# AVANTE

## Ultimate Electric Reclining Massage Chair

Video Tutorial:

[Assembly](#)



*Colours may vary*

## User Manual

[Revision 3.0 March 2020]

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READ THIS MANUAL CAREFULLY BEFORE USE – FAILURE TO DO SO MAY RESULT IN INJURY, PROPERTY DAMAGE AND MAY VOID WARRANTY. • KEEP THIS MANUAL FOR FUTURE REFERENCE. • Products covered by this manual may vary in appearance, assembly, inclusions, specifications, description and packaging.

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# Safety

Safety messages are designed to alert you to possible dangers or hazards that could cause death, injury or equipment or property damage if not understood or followed. Safety messages have the following symbols:



You **WILL** be KILLED or SERIOUSLY INJURED if you do not follow instructions.

It is vital that you read and understand this user manual before using the product, including safety warnings, and any assembly and operating instructions. Keep the manual for future reference.

Safety precautions and recommendations detailed here must be fully understood and followed to reduce the risk of injury, fire, explosion, electrical hazard, and/or property damage.

Safety information presented here is generic in nature – some advice may not be applicable to every product. The term "equipment" refers to the product, be it electrical mains powered, battery powered or combustion engine powered.

- **Before Use** - If you are not familiar with the safe operation/handling of the equipment or are in any way unsure of any aspect of suitability or correct use for your application, you should complete training conducted by a person or organization qualified in safe use and operation of this equipment, including fuel/electrical handling and safety.
- Do NOT operate the equipment in flammable or explosive environments, such as in the presence of flammable liquids, gases or dust. The equipment may create sparks or heat that may ignite flammable substances.
- Keep clear of moving parts.
- Equipment may be a potential source of electric shock or injury if misused.
- Do NOT operate the equipment if it is damaged, malfunctioning or is in an excessively worn state.
- Do NOT allow others to use the equipment unless they have read this manual and are adequately trained.
- Keep packaging away from children - risk of suffocation! Operators must use the equipment correctly. When using the equipment, consider conditions and pay due care to persons and property.

## General Work Area Safety

- Work areas should be clean and well lit.
- Do not operate the equipment if bystanders, animals etc are within operating range of the equipment or the general work area.
- If devices are provided for connecting dust extraction / collection facilities, ensure these are connected and used properly. Dust collection can reduce dust-related hazards.



You **CAN** be KILLED or SERIOUSLY INJURED if you do not follow instructions.

## General Personal Safety

- Wear appropriate protective equipment when operating, servicing, or when in the operating area of the equipment to help protect from eye and ear injury, poisoning, burns, cutting and crush injuries. Protective equipment such as safety goggles, respirators, non-slip safety footwear, hard hat, hearing protection etc should be used for appropriate equipment / conditions. Other people nearby should also wear appropriate personal protective equipment. Do not wear loose clothing or jewellery, which can be caught in moving parts. Keep hair and clothing away from the equipment.
- Stay alert and use common sense when operating the equipment. Do not over-reach. Always maintain secure footing and balance.
- Do not use the equipment if tired or under the influence of drugs, alcohol or medication.
- This equipment is not intended for use by persons with reduced physical, sensory or mental capabilities.

## General Fuel Safety

- Petrol/fuel/gasoline is extremely flammable – keep clear of naked flames or other ignition sources.
- Do not spill fuel. If you spill fuel, wipe it off the equipment immediately – if fuel gets on your clothing, change clothing.
- Do NOT smoke near fuel or when refuelling.
- Always shut off the engine before refuelling.
- Do NOT refuel a hot engine.
- Open the fuel cap carefully to allow any pressure build-up in the tank to release slowly.
- Always refuel in well ventilated areas.
- Always check for fuel leakage. If fuel leakage is found, do not start or run the engine until all leaks are fixed.

## General Carbon-Monoxide Safety

- Using a combustion engine indoors **CAN KILL IN MINUTES**. Engine exhaust contains carbon-monoxide – a poison you cannot smell or see.
- Use combustion engines OUTSIDE only, and far away from windows, doors and vents.



You **CAN** be INJURED if you do not follow instructions or equipment damage may occur.

## General Equipment Use and Care

- The equipment is designed for domestic use only.
- Handle the equipment safely and carefully.
- Before use, inspect the equipment for misalignment or binding of moving parts, loose components, damage or any other condition that may affect its operation. If damaged, have the equipment repaired by an authorised service centre or technician before use.
- Prevent unintentional starting of the equipment - ensure equipment and power switches are in the OFF position before connecting or moving equipment. Do not carry equipment with hands or fingers touching any controls. Remove any tools or other items that are not a part of the equipment from it before starting or switching on.
- Do not force the equipment. Use the correct equipment for your application. Equipment will perform better and be safer when used within its design and usage parameters.
- Use the equipment and accessories etc. in accordance with these instructions, considering working conditions and the work to be performed. Using the equipment for operations different from those intended could result in hazardous situations.
- Always keep equipment components (engines, hoses, handles, controls, frames, housings, guards etc) and accessories (cutting tools, nozzles, bits etc) properly maintained. Keep the equipment clean and, where applicable, properly lubricated.
- Store the equipment out of reach of children or untrained persons. To avoid burns or fire hazards, let the equipment cool completely before transporting or storing. Never place or store the equipment near flammable materials, combustible gases or liquids etc.
- The equipment is not weather-proof, and should not be stored in direct sunlight, at high ambient temperatures or locations that are damp or humid.
- Do not clean equipment with solvents, flammable liquids or harsh abrasives.
- For specific equipment safety use and care, see Equipment Safety.

General Electrical Safety	General Electrical Safety	General Service Information
<ul style="list-style-type: none"> <li>Inspect electrical equipment, extension cords, power bars, and electrical fittings for damage or wear before each use. Repair or replace damaged equipment immediately.</li> <li>Ensure all power sources conform to equipment voltage requirements and are disconnected before connecting or disconnecting equipment.</li> <li>When wiring electrically powered equipment, follow all electrical and safety codes.</li> <li>Wherever possible, use a residual current device (RCD).</li> <li>High voltage / high current power lines may be present. Use extreme caution to avoid contact or interference with power lines. Electrical shock can be fatal.</li> </ul>	<ul style="list-style-type: none"> <li>Electrically grounded equipment must have an approved cord and plug and be connected to a grounded electrical outlet.</li> <li>Do NOT bypass the ON/OFF switch and operate equipment by connecting and disconnecting the electrical cord.</li> <li>Do NOT use equipment that has exposed wiring, damaged switches, covers or guards.</li> <li>Do NOT use electrical equipment in wet conditions or in damp locations.</li> <li>Do NOT use electrical cords to lift, move or carry equipment.</li> <li>Do NOT coil or knot electrical cords, and ensure electrical cords are not trip hazards.</li> </ul>	<ul style="list-style-type: none"> <li>The equipment must be serviced or repaired at authorised service centres by qualified personnel only.</li> <li>Replacement parts must be original equipment manufacturer (OEM) to ensure equipment safety is maintained.</li> <li>Do NOT attempt any maintenance or repair work not described in this manual.</li> <li>After use, the equipment and components may still be hot – allow the equipment to cool and disconnect spark plugs and/or electrical power sources and/or batteries from it before adjusting, changing accessories or performing repair or maintenance.</li> <li>Do NOT adjust while the equipment is running.</li> <li>Perform service-related activities in suitable conditions, such as a workshop.</li> <li>Replace worn, damaged or missing warning/safety labels immediately.</li> </ul>

### Massage Chair Safety

Ensure that the chair is connected to an outlet having the correct voltage. Ensure that the power cord is seated fully into the power outlet. Otherwise, it may result in fire hazards or electric shocks.

Do not modify the plug provided with the product if it will not fit the outlet.

Do not use the chair outdoors.

Do not use the chair in any way not prescribed in this User Manual.

Do not install the chair in an area of high humidity, such as a sauna.

Persons with the following conditions should seek medical advice before using the chair:

- Those in the early stages of pregnancy or immediately after giving birth.
- Persons with weak bones, osteoporosis, or spinal fractures.
- Persons with sensory impairments caused by circulatory or other serious ailments.
- Persons suffering from heart diseases.
- Persons with pacemakers or other medical devices prone to electronic interference.
- Persons who are heat sensitive.
- Persons under a doctor's care, or those experiencing unusual physical discomforts.
- Persons who are suffering from any other serious impairments or illnesses.

Keep massage sessions to no more than 30 minutes and rest after every massage.

If you begin to experience pain or other physical discomfort while using the chair, discontinue using the chair immediately.

Do not fall asleep in the chair during a massage. Do not use the chair after consuming alcohol.

If the chair does not start, or if there is any type of malfunction, please stop using the chair immediately and turn OFF the main power switch. Contact a qualified technician for repairs or maintenance.





















Ensure that you turn OFF the main power switch and unplug the chair from the power outlet after each use or during cleaning.















Never plug or unplug the chair to and from a power source (i.e. protector, wall outlet, etc.) with wet hands.

Never use a wet cloth to clean the power switch, power cord, or any other electronic component.

## Safety Symbols

The product may have safety warning labels attached to it, explained below. Understand the symbols on your product and their meanings. If any stickers become unreadable, unattached etc., replace them.

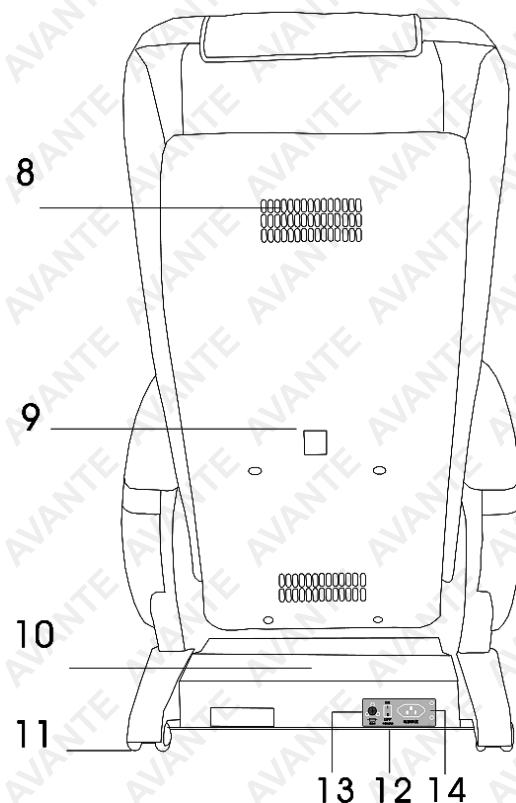
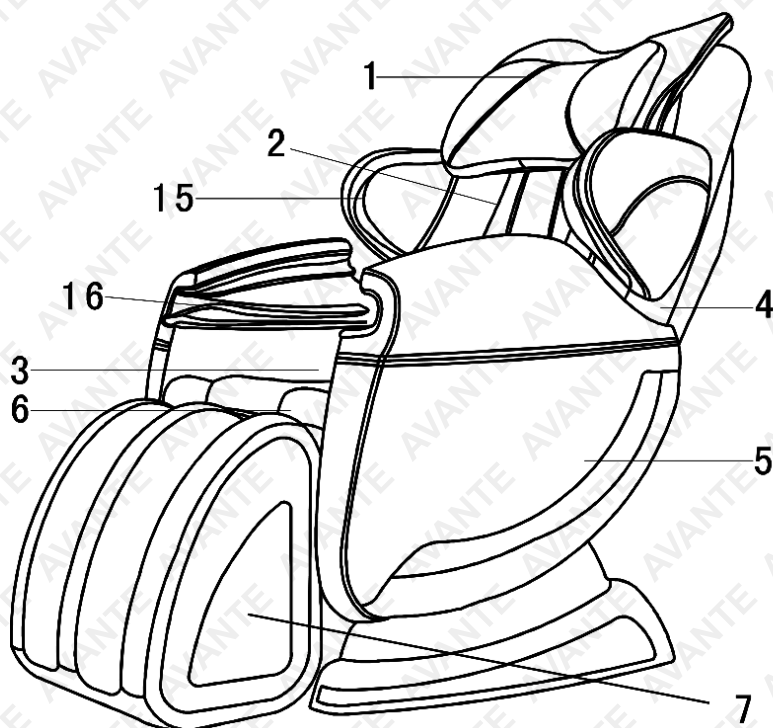
 <p><b>Flammable Material Hazard</b> Flammable liquids, gases or substances etc may present. Avoid ignition sources and open flames. Danger of fire.</p>	 <p><b>Read User Manual</b> Read and fully understand product safety warnings, operation, procedures etc before using the product.</p>	 <p><b>Use Hand Protection</b> Wear appropriate hand protection and take due care as the product or use of the product may present hand hazards.</p>	 <p><b>Carbon-Monoxide Hazard</b> Do not use the product in confined areas or without adequate ventilation. Carbon-monoxide poisoning can be fatal.</p>
 <p><b>Electrocution / Electrical Shock Hazard</b> High voltage or high current electricity may be present or required by the product. Take due care when handling electrical products, cables, plugs and leads. Electrical shock can be fatal.</p>	 <p><b>Toxic Fumes / Dust Hazard</b> Using the product or by-products from use may produce fumes, smoke or particles that could be harmful if inhaled. Wear appropriate breathing protection and have adequate ventilation.</p>	 <p><b>Explosive Material Hazard</b> Combustible liquids, gases or substances etc may be present. Avoid ignition sources and open flames. Danger of explosion.</p>	 <p><b>Cutting / Amputation Hazard</b> The product may have blades, edges or mechanical devices that can cause severe cut injury to fingers, limbs etc. Take due care when handling and using the product.</p>
 <p><b>Crush Hazard</b> The product may have blades, edges or mechanical devices that can cause severe crush injury to fingers, limbs etc. Take due care when handling and using the product.</p>	 <p><b>Single Operator Only</b> The product must be operated by a single person only. More than one person operating the product may introduce additional hazards.</p>	 <p><b>Use Face Protection</b> Wear appropriate full-face protection and take due care as the product or use of the product may present face and eye hazards.</p>	 <p><b>Use Foot Protection</b> Wear appropriate foot protection and take due care as the product or use of the product may present foot hazards.</p>
 <p><b>Use Eye / Ear / Head Protection</b> Wear appropriate eye and / or ear and / or head protection and take due care as the product or use of the product may present eye, hearing and head hazards.</p>	 <p><b>Running Hazard</b> Do not run on or near the product as doing so may present a fall hazard.</p>	 <p><b>Diving Hazard</b> Do not dive into the product as doing so may present a neck / head injury hazard.</p>	 <p><b>Adult Supervision Required</b> Always supervise children and other users of a product to prevent drowning or injury.</p>
 <p><b>Skin Penetration / Puncture Hazard</b> The product may produce pressure, emit liquids or objects that can cause severe injury to fingers, limbs, blood etc. Take due care when handling and using the product.</p>	 <p><b>Hot Surface Hazard</b> Be aware that the product may produce high temperatures and hot surfaces that can cause burn injuries.</p>	 <p><b>Flying Debris Hazard</b> Be aware that the product or use of the product may present hazards produced by flying debris. Wear appropriate clothing and protective devices.</p>	 <p><b>Moving Parts Hazard</b> Be aware that the product contains or uses mechanical devices that move or rotate. Always wait for moving parts to stop fully before handling the product, adjusting, maintenance etc.</p>

 <p><b>Carbon-Monoxide Hazard</b> Do not use the product in confined areas or without adequate ventilation. Carbon-monoxide poisoning can be fatal.</p>	 <p><b>Pull Hazard</b> Be aware that the product contains or uses mechanical devices that can pull in objects and can cause severe injury to fingers, limbs etc. Take due care when handling and using the product.</p>	 <p><b>Slope / Fall Injury Hazard</b> Be aware that using the product on sloping surfaces or in slippery conditions may present additional dangers from falls and contact with blades, moving parts, hot surfaces etc.</p>	 <p><b>"Slam Dunk" Warning</b> Do NOT attempt "slam dunk" manoeuvres as this may result in severe injury due to falling, product breakage or collapse etc.</p>
 <p><b>Electrocution / Electrical Shock Hazard - Outdoor</b> High voltage or high current electricity may be present or required by the product. Do NOT use in rain, damp or wet conditions. Electrical shock can be fatal.</p>	 <p><b>Electrocution / Electrical Shock Hazard - Disconnect</b> High voltage or high current electricity may be present or required by the product. Always disconnect the product from the electrical supply before handling the product, adjusting, maintenance etc.</p>	 <p><b>Power Line Electrocution Hazard</b> High voltage / high current power lines may be present. Use extreme caution to avoid contact or interference with power lines. Electrical shock can be fatal.</p>	 <p><b>"Kick-Back" Hazard</b> High level of "kick-back" hazard that can cause the machine to suddenly rotate towards operator. Kick-back injury can be fatal.</p>
 <p><b>Winch Operator Position Hazard</b> Do NOT stand between winch and load. Do NOT use winch to move people.</p>	 <p><b>Winch Lift Hazard</b> Do NOT LIFT load vertically. Use machine to PULL only.</p>	 <p><b>Cable Hazard</b> Ensure that load bearing cable is not kinked or knotted.</p>	 <p><b>Winch Cable Hazard</b> Ensure that there is a minimum number of cable coils on winching mechanism.</p>
 <p><b>Winch Hook Hazard</b> Carry hook to load – do NOT throw or run.</p>	 <p><b>Flash / Blinding Hazard</b> Wear appropriate eye protection for welding. Direct exposure to weld arcs may cause permanent eye injury.</p>	 <p><b>Laser Hazard</b> Laser may be in use – do NOT look directly at laser or allow others to.</p>	

# Table of Contents

<b>Safety .....</b>	<b>2</b>
Safety Symbols .....	4
<b>Parts Identification .....</b>	<b>7</b>
<b>Assembly and Set-Up .....</b>	<b>8</b>
<b>Operation .....</b>	<b>10</b>
Remote Control Features .....	10
Remote Control Buttons .....	11
Auto Selection Massage Mode .....	12
Adjusting the Reclining Angle .....	12
Carrying the Massage Chair .....	13
Leg Extension Settings .....	13
Manual Selection Massage Mode .....	14
After Use .....	15
<b>Maintenance .....</b>	<b>16</b>
<b>Troubleshooting .....</b>	<b>16</b>
<b>Specifications .....</b>	<b>16</b>

## Parts Identification



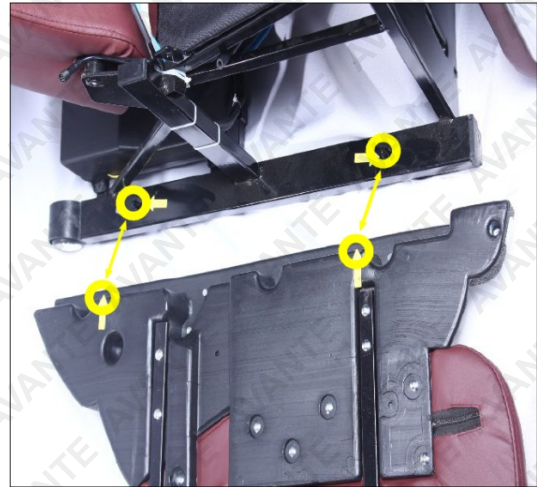
No.	Name	No.	Name
1	Pillow	9	Nameplate
2	Back pad	10	Power supply
3	Seat Vibrator	11	Wheels
4	Backrest	12	Power switch
5	Armrest	13	Electrical fuse
6	Seat	14	Cord connector
7	Foot rest	15	Shoulder units
8	Air vent	16	Forearm units

# Assembly and Set-Up

Video Tutorial:  
[Assembly](#)



1. The two oval holes at the bottom of the armrests are removable.



2. Install the two bottom holes in the armrests into the two pins on the chair.



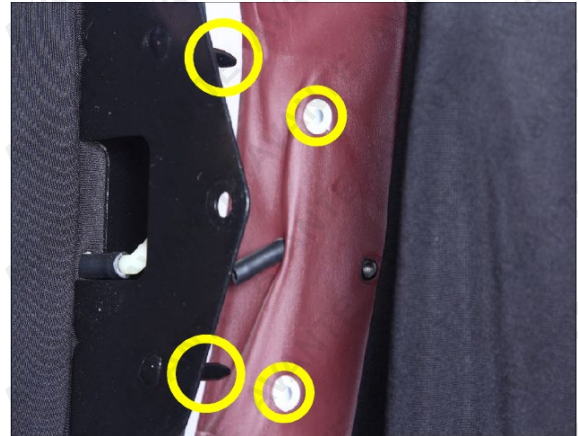
3. Connect the air plugs on both left and right sides of the chair.



4. Align the screw holes by moving the armrests left or right or lift it up slightly.



5. Attach the armrests on both left and right sides.



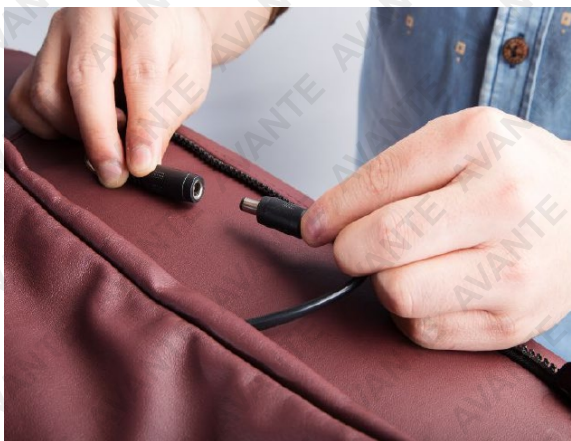
6. Connect the outer shoulder units on both the left and right sides.



7. Fasten the outer shoulder unit with the attachment screws.



8. Secure screws with a screwdriver.



9. Connect the cord of the back pad to the cord of the main unit.



10. Close the zipper.

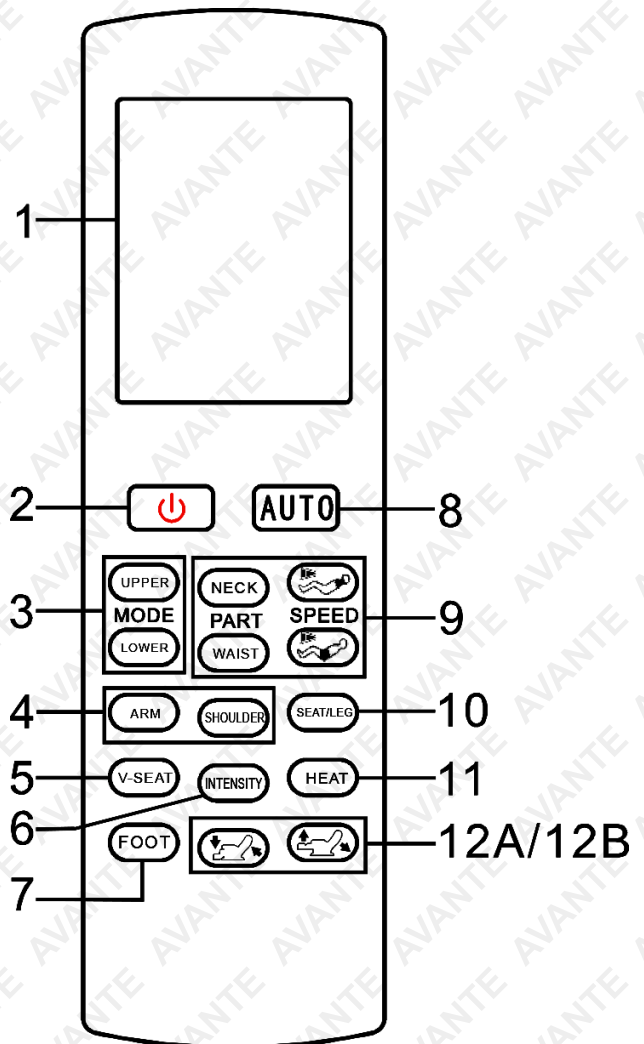


11. Connect the cables by matching their respective colours.

# Operation

## Remote Control Features

1. TFT display
2. Power button
3. Massage mode selection button
4. Arm / Shoulder air pressure buttons
5. Seat vibrate control ON / OFF button
6. Air pressure adjustment button
7. Foot massage control ON / OFF button
8. Auto operation button
9. Position adjustment buttons for shoulders, back and waist  
Speed adjustment buttons for shoulders, back and waist
10. Seat / Leg air pressure button
11. Heater button
12. Recline Button (use the 12A and 12B button to adjust the angle of the backrest)



## Remote Control Buttons



Power ON/OFF.



**Speed Button:** Press once to start a strong massage. Press twice for a lighter massage.



Turns ON/OFF foot massage function.



Press this button to raise the seat back and lower the leg rest.



Press this button to lower the seat back and raise the leg rest.



Press this button to start an upper body massage, including the neck and shoulders.



Press this button to start lower body massage, including the feet and legs.



Manually turns ON/OFF massage for neck and shoulder.



Manually turns ON/OFF massage for back and waist.



Adjusts speed for neck and shoulder massage.



Adjusts speed for back and waist massage.



Turns ON/OFF the seat or calf air massage. Press once to start seat and air massage. Press twice to start calf air massage. Press thrice to start seat and calf air massage at the same time. Pressing this button 4 times turns OFF both functions.



Adjusts air pressure strength.



Turns ON/OFF the seat heater.



Turns ON/OFF the seat vibration.

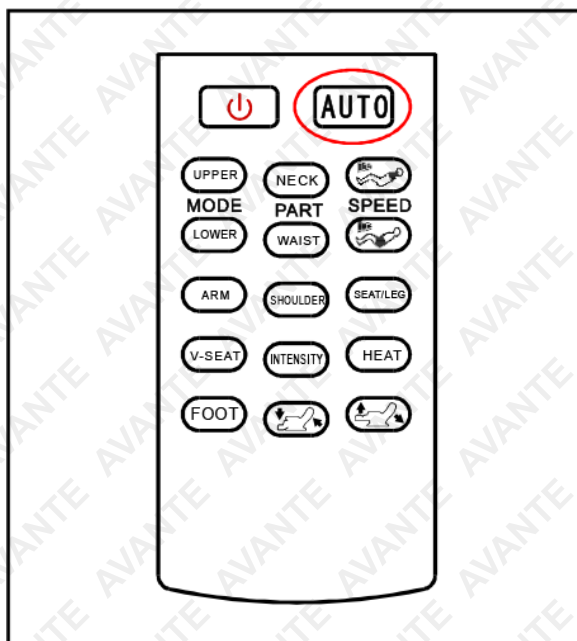


Turns ON/OFF shoulder massage.



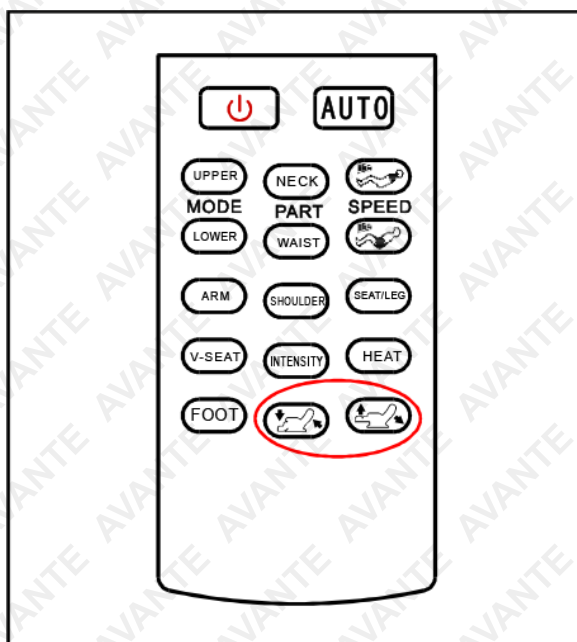
Turns ON/OFF arm massage.

## Auto Selection Massage Mode



1. To ensure that each area of the body can be fully massaged, sit fully on the chair and place your neck on the pillow.
2. Auto massage mode will stop automatically after 15 minutes.

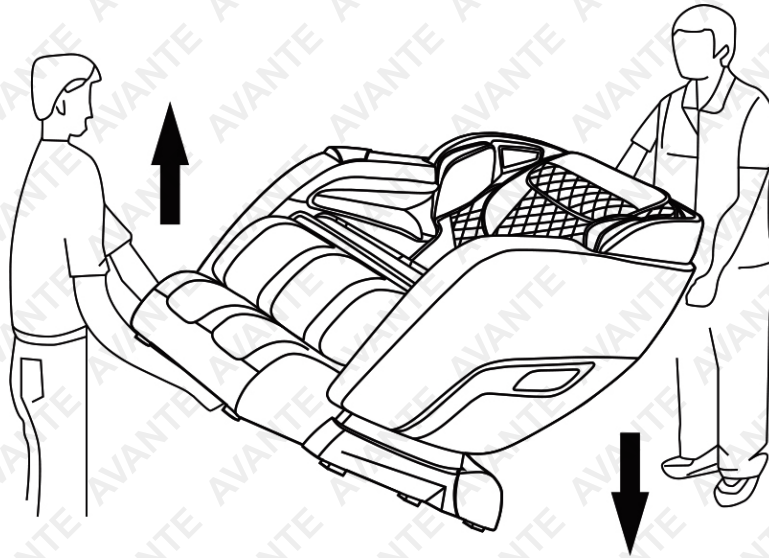
## Adjusting the Reclining Angle



Adjusts the angle between the backrest and footrest.

## Carrying the Massage Chair

Have two or more people carry the massage chair. Lean it backwards to about 45°, using the casters to go forward or backward.



**CAUTION!** • The castors only move in a straight direction; they do not swivel. Move only in a straight direction and use two people where necessary. • Don't move the massage chair when somebody is still sitting on it. • You could damage your floor while moving the massage chair. • Grip the massage chair firmly to avoid dropping and damaging it.

## Leg Extension Settings



Footrest unit will automatically extend to suit taller individuals.


Footrest unit will automatically extend to suit taller individuals

Correctly install the shoulder units by the arcs



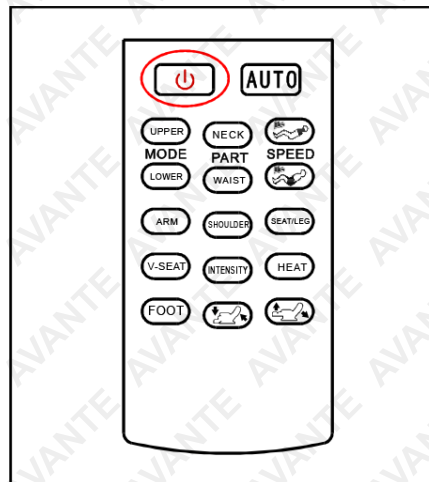
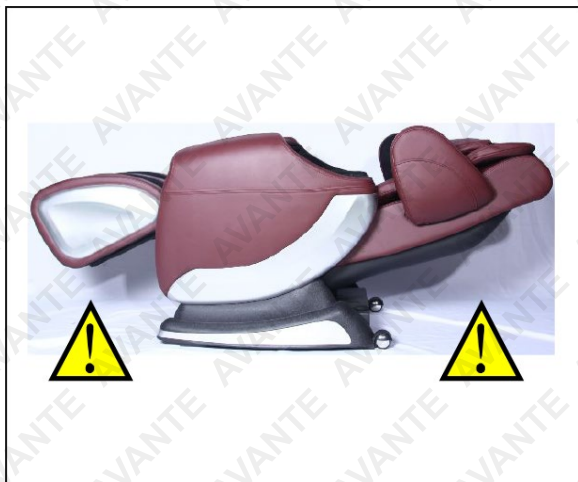
**WARNING!** Do not catch the footrest when moving the chair. The castors only move in a straight direction; they do not swivel. Move only in a straight direction and use two people where necessary.

## Manual Selection Massage Mode

1. Connect the chair to the mains power. The mains power cord connector is located at the back of the chair.
2. Choose your massage mode using the [Remote Control Buttons](#).
3. To turn OFF the power and finish the massage operation:
  - a. Press  during the massage to turn OFF all running functions and to reset the chair position automatically.
  - b. When the reset time is finished, all massage/heating/vibrating functions are automatically turned OFF. However, the position of the back seat and leg rest remains the same.

## After Use

1. **Reset the chair.** Ensure that children, pets, and foreign objects are away from the chair.
2. Turn OFF the power. The reclining seat will then return to its storage position.



3. Turn OFF the mains power at the back of the chair.



## Maintenance

- Do not attempt to repair the chair yourself. Have it repaired by a qualified technician.
- Turn OFF the mains power supply after each massage operation.
- If the chair isn't going to be used for an extended period, store the power cord in a clean, dry location.
- Do not leave the chair outdoors, under direct sunlight, in environments with high ambient temperatures or near a fire source.
- Use a piece of soft, dry cloth to clean the chair. Do not use alcohol or household cleaners to clean the chair.
- Do not operate the chair continuously for extended periods of time.

## Troubleshooting

- Check if the power plug is fully inserted into the wall outlet if the chair does not work even after the mains power is connected.
- Motor sounds during massage operations are a normal part of the chair's operation.
- The chair will automatically turn OFF after each massage operation. Press the power button to turn the chair back ON again.

## Specifications

<b>Model</b>	Cloud9
<b>Massage Function</b>	Kneading, Relaxation, Shiatsu
<b>Rated Power</b>	160W
<b>Recline</b>	170°
<b>Dimensions (Raised)</b>	78 x 120 x 80cm
<b>Dimensions (Reclined)</b>	78 x 188cm x 116cm
<b>Rated Voltage</b>	220-240V 50Hz
<b>Built-in Wheels</b>	Yes



**Some experts believe that the incorrect or prolonged use of almost any product may cause serious injury or death. To help reduce your risk of serious injury or death, refer to the information below. For more information, see [www.datastreamserver.com/safety](http://www.datastreamserver.com/safety)**

- Consult all documentation, packaging and product labelling before use. Note that some products feature documentation available online. It is recommended to print and retain the documentation.
- Before each use, check the product for loose/broken/damaged/missing parts, wear or leaks (if applicable). Never use a product with loose/broken/damaged/missing parts, wear or leaks.
- Products must be inspected and serviced (if applicable) by a qualified technician every 6 months. This is based on average residential use by persons of average size and strength, and on a property of average metropolitan size. Use beyond these recommendations may require more frequent inspections/servicing.
- Ensure that all users of the product have completed a suitable industry recognised training course before being allowed access to the product.
- The product has been supplied by a general merchandise retailer that may not be familiar with your specific application or description of application. Be sure to attain third-party approval from a qualified specialist for your application before use, regardless of any assurances from the retailer or its representatives.
- This product is not intended for use where fail-safe operation is required. As with any product (for example, automobile, computer, toaster), there is the possibility of technical issues that may require the repair or replacement of parts, or the product itself. If the possibility of such failure and the associated time it may take to rectify could in any way inconvenience the user, business or employee, or financially affect the user, business or employee, then the product is not suitable for your requirements. This product is not intended for use where incorrect operation or a failure of any kind, including but not limited to, a condition requiring product return, replacement, parts replacement or service by a technician may cause financial loss, loss of employee time or an inconvenience requiring compensation.
- If this product has been purchased in error when considering the information presented here, contact the retailer directly for details of their returns policy, if required.

