

carson

7kg Top Load Washing Machine CSF7G3P and CST7D3P



Colours may vary

User Manual

[Revision 6.0 March 2020]

READ THIS MANUAL CAREFULLY BEFORE USE – FAILURE TO DO SO MAY RESULT IN INJURY, PROPERTY DAMAGE AND MAY VOID WARRANTY. • KEEP THIS MANUAL FOR FUTURE REFERENCE. • Products covered by this manual may vary in appearance, assembly, inclusions, specifications, description and packaging.

Safety

Safety messages are designed to alert you to possible dangers or hazards that could cause death, injury or equipment or property damage if not understood or followed. Safety messages have the following symbols:



You **WILL** be KILLED or SERIOUSLY INJURED if you do not follow instructions.



You **CAN** be KILLED or SERIOUSLY INJURED if you do not follow instructions.



You **CAN** be INJURED if you do not follow instructions or equipment damage may occur.

It is vital that you read and understand this user manual before using the product, including safety warnings, and any assembly and operating instructions. Keep the manual for future reference.

Safety precautions and recommendations detailed here must be fully understood and followed to reduce the risk of injury, fire, explosion, electrical hazard, and/or property damage.

Safety information presented here is generic in nature – some advice may not be applicable to every product. The term "equipment" refers to the product, be it electrical mains powered, battery powered or combustion engine powered.

- **Before Use** - If you are not familiar with the safe operation/handling of the equipment or are in any way unsure of any aspect of suitability or correct use for your application, you should complete training conducted by a person or organization qualified in safe use and operation of this equipment, including fuel/electrical handling and safety.
- Do NOT operate the equipment in flammable or explosive environments, such as in the presence of flammable liquids, gases or dust. The equipment may create sparks or heat that may ignite flammable substances.
- Keep clear of moving parts.
- Equipment may be a potential source of electric shock or injury if misused.
- Do NOT operate the equipment if it is damaged, malfunctioning or is in an excessively worn state.
- Do NOT allow others to use the equipment unless they have read this manual and are adequately trained.
- Keep packaging away from children - risk of suffocation! Operators must use the equipment correctly. When using the equipment, consider conditions and pay due care to persons and property.

General Work Area Safety

- Work areas should be clean and well lit.
- Do not operate the equipment if bystanders, animals etc are within operating range of the equipment or the general work area.
- If devices are provided for connecting dust extraction / collection facilities, ensure these are connected and used properly. Dust collection can reduce dust-related hazards.

General Personal Safety

- Wear appropriate protective equipment when operating, servicing, or when in the operating area of the equipment to help protect from eye and ear injury, poisoning, burns, cutting and crush injuries. Protective equipment such as safety goggles, respirators, non-slip safety footwear, hard hat, hearing protection etc should be used for appropriate equipment / conditions. Other people nearby should also wear appropriate personal protective equipment. Do not wear loose clothing or jewellery, which can be caught in moving parts. Keep hair and clothing away from the equipment.
- Stay alert and use common sense when operating the equipment. Do not over-reach. Always maintain secure footing and balance.
- Do not use the equipment if tired or under the influence of drugs, alcohol or medication.
- This equipment is not intended for use by persons with reduced physical, sensory or mental capabilities.

General Fuel Safety

- Petrol/fuel/gasoline is extremely flammable – keep clear of naked flames or other ignition sources.
- Do not spill fuel. If you spill fuel, wipe it off the equipment immediately – if fuel gets on your clothing, change clothing.
- Do NOT smoke near fuel or when refuelling.
- Always shut off the engine before refuelling.
- Do NOT refuel a hot engine.
- Open the fuel cap carefully to allow any pressure build-up in the tank to release slowly.
- Always refuel in well ventilated areas.
- Always check for fuel leakage. If fuel leakage is found, do not start or run the engine until all leaks are fixed.

General Carbon-Monoxide Safety

- Using a combustion engine indoors **CAN KILL IN MINUTES**. Engine exhaust contains carbon-monoxide – a poison you cannot smell or see.
- Use combustion engines OUTSIDE only, and far away from windows, doors and vents.

General Equipment Use and Care

- The equipment is designed for domestic use only.
- Handle the equipment safely and carefully.
- Before use, inspect the equipment for misalignment or binding of moving parts, loose components, damage or any other condition that may affect its operation. If damaged, have the equipment repaired by an authorised service centre or technician before use.
- Prevent unintentional starting of the equipment - ensure equipment and power switches are in the OFF position before connecting or moving equipment. Do not carry equipment with hands or fingers touching any controls. Remove any tools or other items that are not a part of the equipment from it before starting or switching on.
- Do not force the equipment. Use the correct equipment for your application. Equipment will perform better and be safer when used within its design and usage parameters.
- Use the equipment and accessories etc. in accordance with these instructions, considering working conditions and the work to be performed. Using the equipment for operations different from those intended could result in hazardous situations.
- Always keep equipment components (engines, hoses, handles, controls, frames, housings, guards etc) and accessories (cutting tools, nozzles, bits etc) properly maintained. Keep the equipment clean and, where applicable, properly lubricated.
- Store the equipment out of reach of children or untrained persons. To avoid burns or fire hazards, let the equipment cool completely before transporting or storing. Never place or store the equipment near flammable materials, combustible gases or liquids etc.
- The equipment is not weather-proof, and should not be stored in direct sunlight, at high ambient temperatures or locations that are damp or humid.
- Do not clean equipment with solvents, flammable liquids or harsh abrasives.
- For specific equipment safety use and care, see Equipment Safety.

General Electrical Safety	General Electrical Safety	General Service Information
<ul style="list-style-type: none"> Inspect electrical equipment, extension cords, power bars, and electrical fittings for damage or wear before each use. Repair or replace damaged equipment immediately. Ensure all power sources conform to equipment voltage requirements and are disconnected before connecting or disconnecting equipment. When wiring electrically powered equipment, follow all electrical and safety codes. Wherever possible, use a residual current device (RCD). High voltage / high current power lines may be present. Use extreme caution to avoid contact or interference with power lines. Electrical shock can be fatal. 	<ul style="list-style-type: none"> Electrically grounded equipment must have an approved cord and plug and be connected to a grounded electrical outlet. Do NOT bypass the ON/OFF switch and operate equipment by connecting and disconnecting the electrical cord. Do NOT use equipment that has exposed wiring, damaged switches, covers or guards. Do NOT use electrical equipment in wet conditions or in damp locations. Do NOT use electrical cords to lift, move or carry equipment. Do NOT coil or knot electrical cords, and ensure electrical cords are not trip hazards. 	<ul style="list-style-type: none"> The equipment must be serviced or repaired at authorised service centres by qualified personnel only. Replacement parts must be original equipment manufacturer (OEM) to ensure equipment safety is maintained. Do NOT attempt any maintenance or repair work not described in this manual. After use, the equipment and components may still be hot – allow the equipment to cool and disconnect spark plugs and/or electrical power sources and/or batteries from it before adjusting, changing accessories or performing repair or maintenance. Do NOT adjust while the equipment is running. Perform service related activities in suitable conditions, such as a workshop. Replace worn, damaged or missing warning/safety labels immediately.

Washing Machine Safety

Ensure the earth connection in the electrical supply is correct before connecting the power cord. The position of electrical cords and connections must NOT be subject to splashing or moisture.

Switch OFF and disconnect the appliance from the electrical supply and fully close the water supply taps when the appliance is not in use.

Do not bend, twist or crush the electrical supply cord. Contact customer service immediately if the electrical supply cord is damaged in any way.

Do NOT install the machine in damp or excessively humid areas, such as bathrooms. Do NOT spray, wash or immerse the machine in water. Do NOT place wet clothes on the control panel.

Hot water temperature must NOT exceed 65°C.

Do NOT allow machine vents to be obstructed or blocked if installing on soft or carpeted flooring.

Do not wash plasticised items such as raincoats, bicycle covers, etc that may tangle or damage the machine.

Do NOT use an un-earthed electrical supply or junction box. Do NOT use extension cords.

Do NOT open the machine lid or put your hands or any body parts into the machine when the machine is running - washing or spinning.

Do NOT dismantle or attempt repairs yourself. Have the machine serviced/repaired by an authorised service centre only.

Do NOT place hot or heavy objects on the machine.

Do NOT wash clothes that are contaminated with volatile materials such as solvents, petrol, acids or alkalines.

Do NOT allow children to play with the machine or be near the machine when it is operating.

Do NOT expose the machine to direct sunlight, rain, excessive humidity or heat.




















This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been provided supervision or instruction concerning use of the appliance by a person responsible for their safety.

Ensure that you empty all pockets of objects such as coins, keys etc as they may cause damage to the machine and/or clothing.

- Ensure that water taps are properly connected and fully open when washing.
- Refer to washing detergent manufacturer instructions for correct usage and quantity information.

Safety Symbols

The product may have safety warning labels attached to it, explained below. Understand the symbols on your product and their meanings. If any stickers become unreadable, unattached etc., replace them.

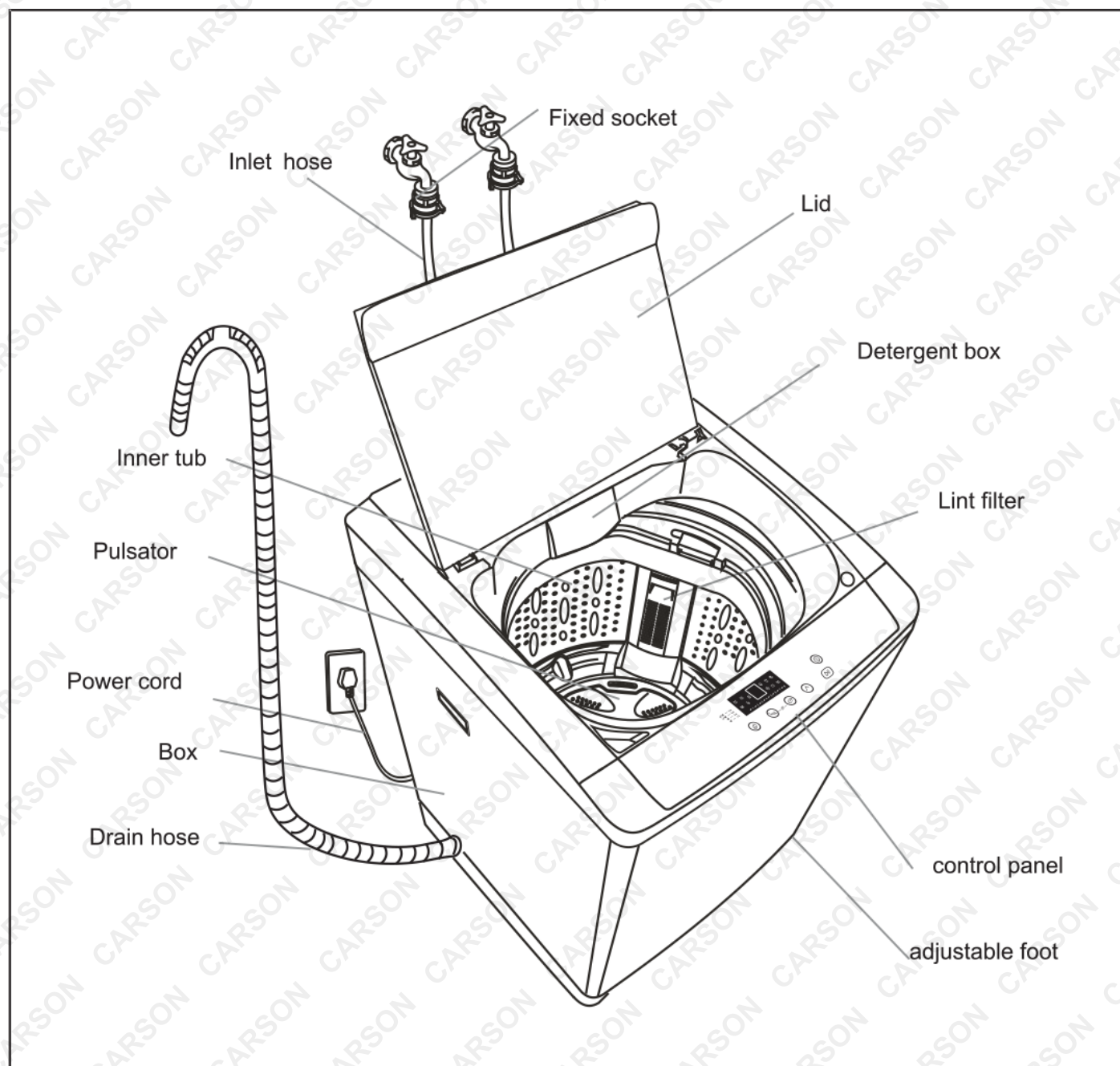
 <p>Flammable Material Hazard Flammable liquids, gases or substances etc may present. Avoid ignition sources and open flames. Danger of fire.</p>	 <p>Read User Manual Read and fully understand product safety warnings, operation, procedures etc before using the product.</p>	 <p>Use Hand Protection Wear appropriate hand protection and take due care as the product or use of the product may present hand hazards.</p>	 <p>Carbon-Monoxide Hazard Do not use the product in confined areas or without adequate ventilation. Carbon-monoxide poisoning can be fatal.</p>
 <p>Electrocution / Electrical Shock Hazard High voltage or high current electricity may be present or required by the product. Take due care when handling electrical products, cables, plugs and leads. Electrical shock can be fatal.</p>	 <p>Toxic Fumes / Dust Hazard Using the product or by-products from use may produce fumes, smoke or particles that could be harmful if inhaled. Wear appropriate breathing protection and have adequate ventilation.</p>	 <p>Explosive Material Hazard Combustible liquids, gases or substances etc may be present. Avoid ignition sources and open flames. Danger of explosion.</p>	 <p>Cutting / Amputation Hazard The product may have blades, edges or mechanical devices that can cause severe cut injury to fingers, limbs etc. Take due care when handling and using the product.</p>
 <p>Crush Hazard The product may have blades, edges or mechanical devices that can cause severe crush injury to fingers, limbs etc. Take due care when handling and using the product.</p>	 <p>Single Operator Only The product must be operated by a single person only. More than one person operating the product may introduce additional hazards.</p>	 <p>Use Face Protection Wear appropriate full-face protection and take due care as the product or use of the product may present face and eye hazards.</p>	 <p>Use Foot Protection Wear appropriate foot protection and take due care as the product or use of the product may present foot hazards.</p>
 <p>Use Eye / Ear / Head Protection Wear appropriate eye and / or ear and / or head protection and take due care as the product or use of the product may present eye, hearing and head hazards.</p>	 <p>Running Hazard Do not run on or near the product as doing so may present a fall hazard.</p>	 <p>Diving Hazard Do not dive into the product as doing so may present a neck / head injury hazard.</p>	 <p>Adult Supervision Required Always supervise children and other users of a product to prevent drowning or injury.</p>
 <p>Skin Penetration / Puncture Hazard The product may produce pressure, emit liquids or objects that can cause severe injury to fingers, limbs, blood etc. Take due care when handling and using the product.</p>	 <p>Hot Surface Hazard Be aware that the product may produce high temperatures and hot surfaces that can cause burn injuries.</p>	 <p>Flying Debris Hazard Be aware that the product or use of the product may present hazards produced by flying debris. Wear appropriate clothing and protective devices.</p>	 <p>Moving Parts Hazard Be aware that the product contains or uses mechanical devices that move or rotate. Always wait for moving parts to stop fully before handling the product, adjusting, maintenance etc.</p>

 <p>Carbon-Monoxide Hazard Do not use the product in confined areas or without adequate ventilation. Carbon-monoxide poisoning can be fatal.</p>	 <p>Pull Hazard Be aware that the product contains or uses mechanical devices that can pull in objects and can cause severe injury to fingers, limbs etc. Take due care when handling and using the product.</p>	 <p>Slope / Fall Injury Hazard Be aware that using the product on sloping surfaces or in slippery conditions may present additional dangers from falls and contact with blades, moving parts, hot surfaces etc.</p>	 <p>"Slam Dunk" Warning Do NOT attempt "slam dunk" manoeuvres as this may result in severe injury due to falling, product breakage or collapse etc.</p>
 <p>Electrocution / Electrical Shock Hazard - Outdoor High voltage or high current electricity may be present or required by the product. Do NOT use in rain, damp or wet conditions. Electrical shock can be fatal.</p>	 <p>Electrocution / Electrical Shock Hazard - Disconnect High voltage or high current electricity may be present or required by the product. Always disconnect the product from the electrical supply before handling the product, adjusting, maintenance etc.</p>	 <p>Power Line Electrocution Hazard High voltage / high current power lines may be present. Use extreme caution to avoid contact or interference with power lines. Electrical shock can be fatal.</p>	 <p>"Kick-Back" Hazard High level of "kick-back" hazard that can cause the machine to suddenly rotate towards operator. Kick-back injury can be fatal.</p>
 <p>Winch Operator Position Hazard Do NOT stand between winch and load. Do NOT use winch to move people.</p>	 <p>Winch Lift Hazard Do NOT LIFT load vertically. Use machine to PULL only.</p>	 <p>Cable Hazard Ensure that load bearing cable is not kinked or knotted.</p>	 <p>Winch Cable Hazard Ensure that there is a minimum number of cable coils on winching mechanism.</p>
 <p>Winch Hook Hazard Carry hook to load – do NOT throw or run.</p>	 <p>Flash / Blinding Hazard Wear appropriate eye protection for welding. Direct exposure to weld arcs may cause permanent eye injury.</p>	 <p>Laser Hazard Laser may be in use – do NOT look directly at laser or allow others to.</p>	

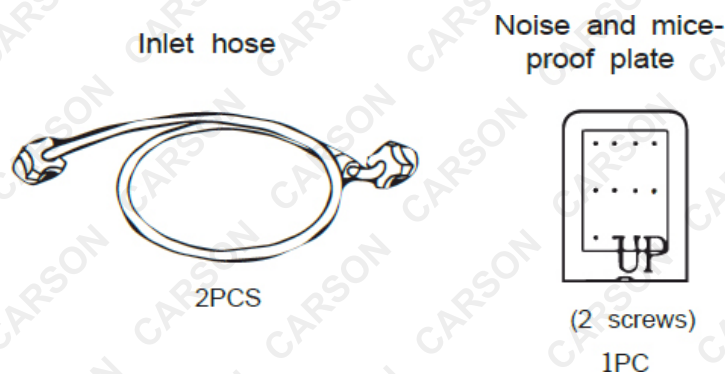
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Parts Identification



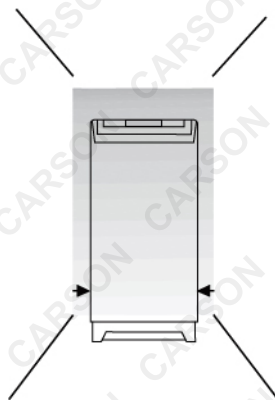
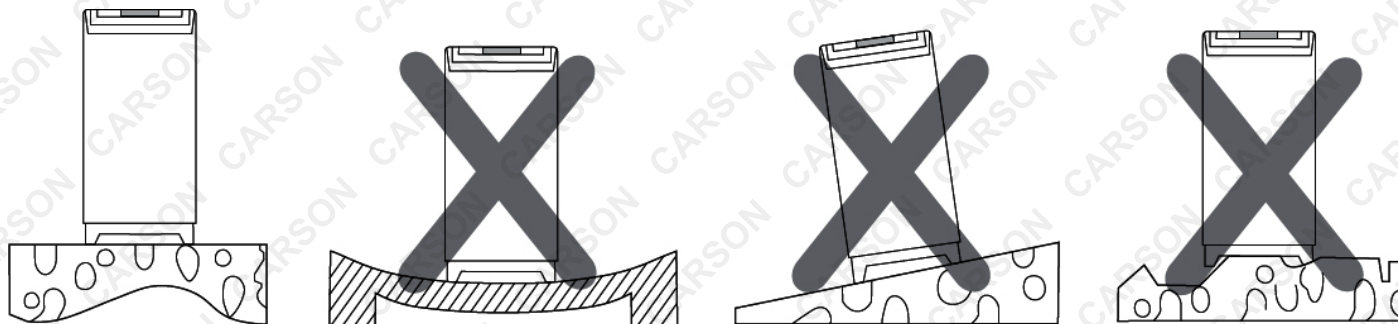
Accessories:



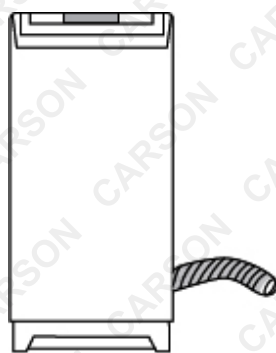
Assembly and Set-Up

Installation

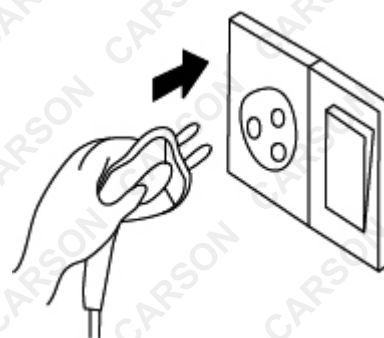
- Do NOT place the machine on a slanting, uneven or unstable surface.
- Place the machine on a solid and level surface to avoid excessive vibration during operation.



Provide at least 10cm clearance between the machine and walls or other objects on all sides.



Ensure that the machine is not resting on the drain hose.



The machine must be directly connected to an earthed electrical supply. Do NOT use junction boxes or extension cords.

Check the electrical supply cord - if it is damaged in any way, have it replaced at an authorised service centre.

Unpacking

- Remove all packaging from around and in the machine, including the transit bracket and wash tube cushioning. Keep all packaging materials away from children. Dispose of packaging in an environmentally responsible manner.
- Open the wash lid and remove all the accessories.

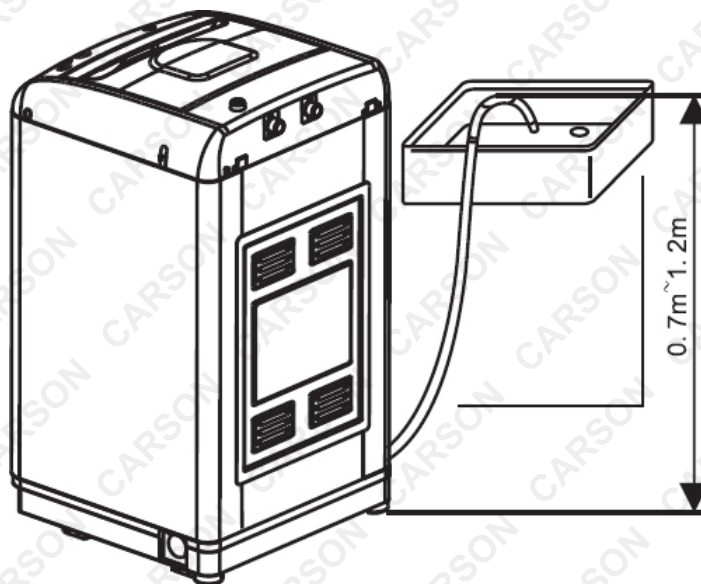
Levelling the Machine

- The front feet of the machine are adjustable for height. To adjust, lift the front corners of the machine slightly and rotate the feet as required so the machine is stable and level. If the feet have lock nuts, use the nuts to secure the feet.
- Double-check that the machine is level and stable. If the machine is not level and stable, it may vibrate excessively or move during use.

Connecting the Drain Hose

1. Insert the end of the drain hose through the hooked hose support guide.
2. Position the hose so it will drain into a suitable outlet, such as laundry tub, sink, etc.

NOTE: The highest point of the drain hose must be 0.7 to 1.2m above floor level. If the hose is above or below these heights, the machine may not drain properly.



Water Supply Requirements

Water Temperature

- **Cold:** Recommended water temperature is 10 to 23°C.
- **Hot:** Recommended water temperature is 50 to 60°C.
- **Warm:** A mixture of hot and cold water. The water temperature is dependent upon the cold and hot water supply temperatures and pressures.

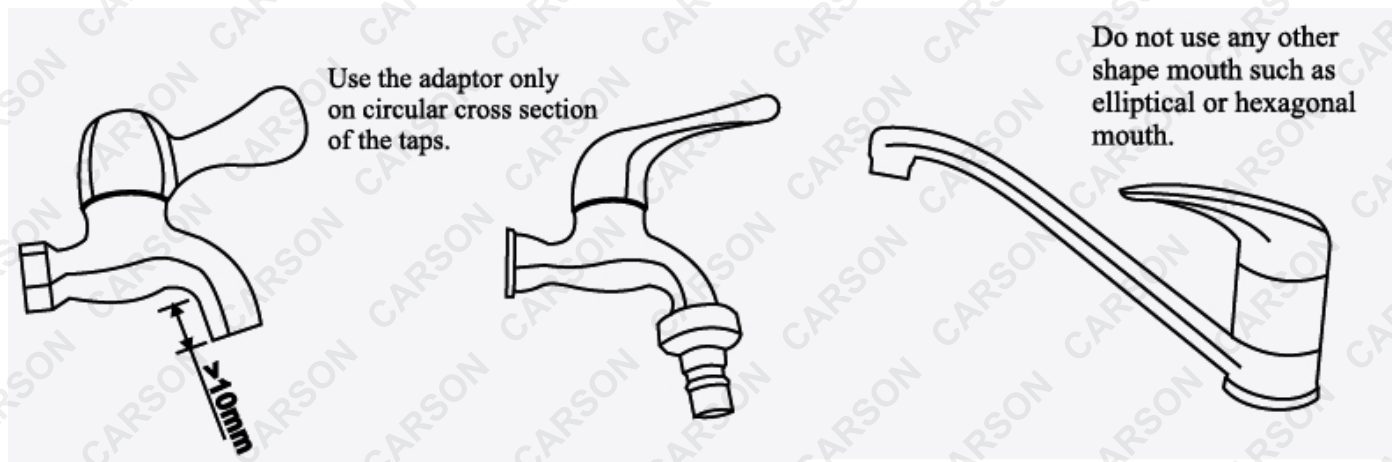
IMPORTANT: Shut OFF the water supplies fully whenever the machine is not in use.

Water Pressure

Do NOT operate the machine if the water supply pressure is either below 0.03MPa or above 0.85MPa to avoid possible damage to the machine.

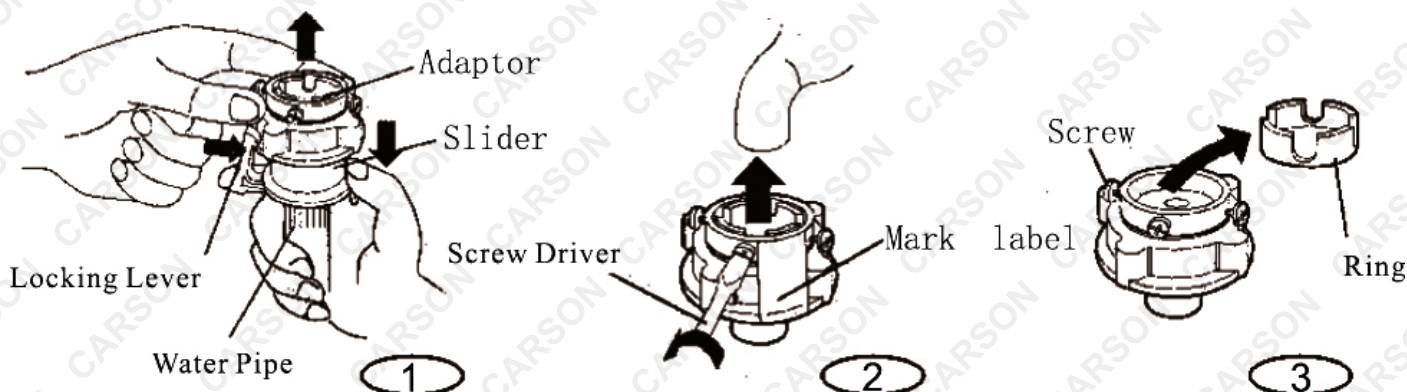
Correct Water Supply Taps

The tap mouth should be round, smooth and at least 10mm in length.

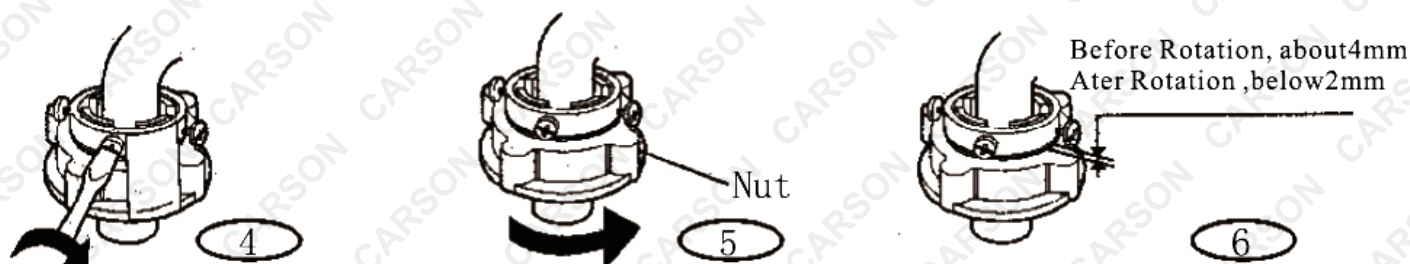


Attaching Tap Adaptors

1. Detach the hose from the tap adaptor - pull in the bottom part of the locking lever and pull down the hose collar to release the hose.
2. Loosen the 4 screws in the tap adaptor ring, then place it over the end of the tap and push it up firmly against the tap.
3. If the tap is larger than the ring, remove the reducer before installing the adaptor.



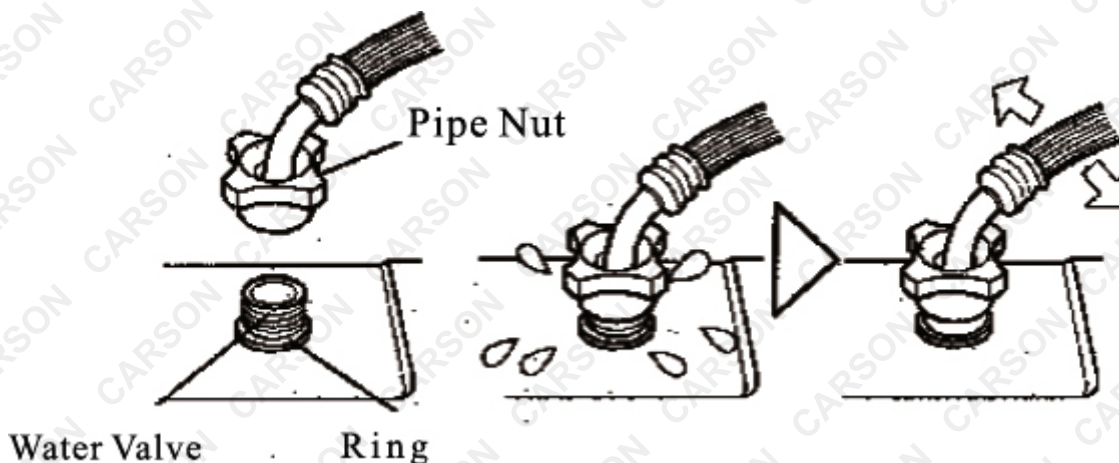
4. Evenly tighten the 4 screws in the tap adaptor ring so it is firmly secured to the tap.
5. Screw the nut up toward the tap adaptor ring.
6. Ensure that the gap between the top of the nut and the tap adaptor ring is less than 2mm.



Connecting Inlet Hoses to the Machine

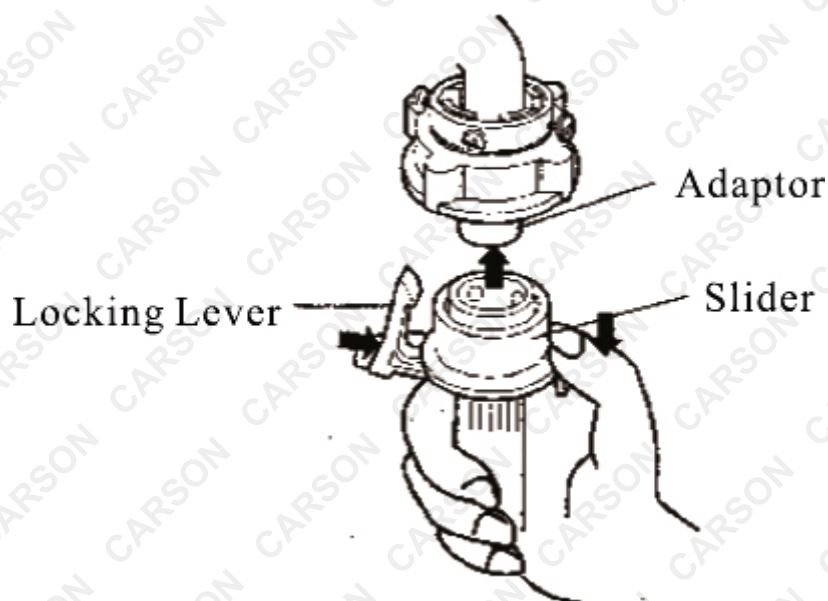
NOTE: Before installation, check that the rubber washer is in the pipe nut and is not damaged.

1. Screw the pipe nut tightly onto the machine water inlet connector.



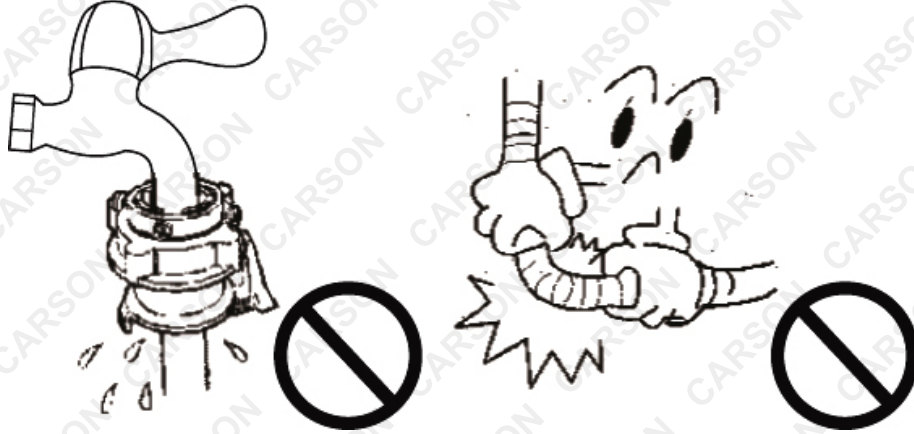
Connecting Inlet Hoses to Tap Adaptors

1. Pull in the bottom part of locking lever and press down the hose collar.
2. Place the hose onto the tap adaptor then release the locking lever and hose collar. Push the hose onto the adaptor until it "clicks" into place.



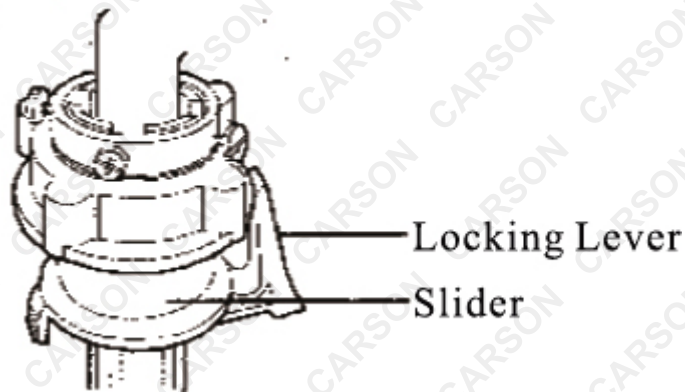
Checking Inlet Hose Connections

1. Pull on the hose gently to check that it and the tap adaptor are secure.
2. Slowly open the tap until fully open, checking for leaks.
3. If there are any leaks, shut off the tap, then re-install the tap adaptor.



Detaching Inlet Hoses

1. Shut off the tap fully.
2. Pull in the bottom part of the locking lever and pull down the hose collar to release the hose.
3. Remove the hose from the tap adaptor.



Control Panel



PROCESS

Press to select the required wash process (soak, wash etc). Currently selected process indicators illuminate.

WATER LEVEL

Press to select the required water level. Larger amounts of clothes requires higher water levels. The currently selected water level indicator flashes.

WATER SUPPLY

Press to select the required water temperature (hot, cold, warm).

PROGRAM

Press to select the required wash program (Standard, Quick etc).

START / PAUSE

Press to start/pause the washing machine. After pausing the machine, press again to resume operation.

POWER

Press to switch the machine ON or OFF. **Note:** After switching the machine ON, it will switch OFF automatically after 10 minutes if **START/PAUSE** is not pressed.

DISPLAY

Shows the washing cycle time required / remaining and "air dry" or delay timer settings.

PRESET (DELAY START) FUNCTION

Press and hold Water Level and Water Supply simultaneously to set up a start delay timer - when the timer expires, the machine will start operating.

Operation

Step 1: Prepare the Load and Switch the Machine ON

Load the appliance with clothing. Do NOT overload. Add the required amount of washing powder or liquid according to the manufacturer's instructions, then close the machine lid. If using powder, there is a detergent dispensing tray for this purpose. Connect the machine to the electrical supply. Turn the water supply on. Press **POWER**.

Step 2: Select Program

Press **PROGRAM** repeatedly until you reach the required wash program. Options are:

- **Standard** - Normal washing program.
- **Quick** - Faster washing cycle. Not suitable for heavily soiled garments (use Standard).
- **Tub Clean** - Special wash cycle to clean the washing machine tub and remove odours etc. Use this with a proprietary tub cleaning agent as required and follow manufacturer instructions. Do NOT wash clothes when using this program.
- **Air Dry** - Additional spinning cycle to reduce clothing dampness after washing. After selecting the program, to set the additional spin time, press **WATER LEVEL** as required. Time can be from 10 to 90 minutes - the display shows the air dry time.

Step 3: Select Process

Press **PROCESS** repeatedly to select a combination of washing functions. Options are:

- **Wash** - Washing cycle only.
- **Wash + Rinse** - Washing cycle, plus rinsing of clothing with clean water.
- **Rinse + Spin** - Rinse clothing with clean water, then spin to remove water from clothing. No washing cycle.
- **Spin** - Spin to remove water from clothing. No washing cycle.
- **Wash + Rinse + Spin** - Washing cycle, plus rinsing of clothing with clean water, then spin to remove water from clothing.
- **Wash + Rinse + Spin + Soak** - Washing cycle, plus a pause for soaking (good for heavily soiled clothing), rinsing of clothing with clean water, then spin to remove water from clothing.

Step 4: Select Water Level

Press **WATER LEVEL** repeatedly to select the appropriate water level for the size of the washing load. A larger load requires more water (higher water level). The water level is correct when it just covers the load of clothes.

NOTE: For the appliance energy and water consumption ratings, the program used is "standard" (or "normal"), soak process is off, water supply is "warm", water level is 8.

Step 5: Select Water Temperature

Press **WATER SUPPLY** repeatedly to select the required water temperature. The currently selected temperature setting illuminates on the display - "HOT" for hot water only, "COLD" for cold water only, and "HOT" and "COLD" for warm water.

NOTE: Always check fabric labels to ensure that you wash according to the manufacturer's instructions. Following manufacturer recommendations may help reduce, colour fading, shrinkage etc.

Hot water may result in better washing results than warm or cold water, however, is not suitable for all types of fabrics and is more costly than warm or cold water. Hot water may be more suited for washing whites and colour-fast items, and heavily soiled items. Warm water may result in better washing results than cold water, however, is not suitable for all types of fabrics and is more costly than cold water. Warm water may be more suited for washing darker coloured items, and moderately soiled items.

Cold water may result in less effective washing than warm or hot water, however, helps minimise wrinkling and fading, and is least costly. Cold water may be more suited for delicate items, and lightly soiled items. Use cold water for rinsing.

Step 6: Start the Wash

Close the lid - if not closed, the washing machine will not perform any wash functions. Press **START/PAUSE** once. When the wash finishes, the machine buzzes to inform you.

Delaying the Wash Start Time

You can delay the start time of the wash from 2 to 24 hours; for example, to run the machine during lower electricity cost times of day etc. To do this, set up the wash as per steps 1 to 5 above, however, do NOT press **START/PAUSE**. Instead, press and hold **WATER LEVEL** and **WATER SUPPLY** simultaneously to activate the delayed start function - "DELAY START" illuminates on the display "2" shows on the display - this is the number of hours before the machine will start. Press **WATER SUPPLY** repeatedly until the required number of hours is reached. For example, setting the delay start value to "5" means the wash will start in 5 hours.

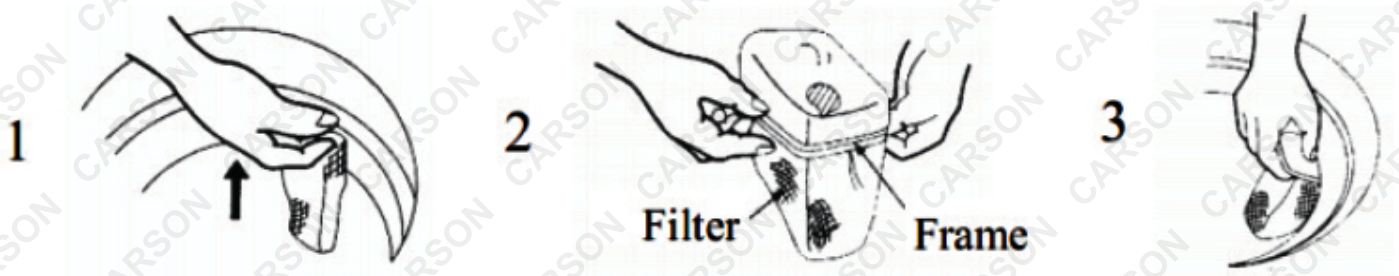
Changing the Wash Program

You can change the wash program after the machine has started; for example, to adjust water level. To do this, press **START/PAUSE**, then make the necessary changes, then press **START/PAUSE** again to resume washing.

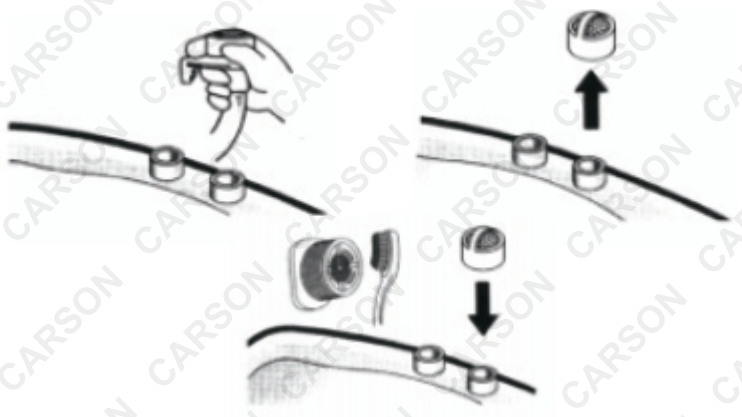
NOTE: Not all functions can be changed once the machine wash has begun.

Maintenance

- Clean the body of the machine with a soft, damp cloth if required. Do not use solvents, abrasives or harsh detergents.
- Regularly clean the lint filters - at least once per 5 wash cycles. To clean:
 - a. Press the clip at the top of the lint filter to unlock it from the tub, then swing it out then up to remove it.
 - b. Open the lint filter and remove any accumulated materials from it, then rinse it thoroughly in clean water.
 - c. Close the lint filter then insert it into the slot in the tub, bottom first, then push the top in until it clips into place.



- Periodically clean the inlet hose filters. To clean:
 - a. Disconnect the machine from the electrical supply.
 - b. Turn the hot and cold water supply taps OFF fully.
 - c. Unscrew the hot and cold water hose nuts from the machine.
 - d. Pull the mesh filter from each hose and rinse clean. If any debris is caught in the filter mesh, use an old toothbrush or similar to help remove it.
 - e. Insert the filters back into the hoses, then re-fit the hoses to the machine. Ensure that hot and cold are connected to the correct fittings on the machine.
- Periodically clean the machine internals using the "tub clean" function.



Troubleshooting

The following information may assist in identifying a problem and rectifying it. For procedures that you are not comfortable with or have the tools, knowledge or experience for, or if problems persist after following all suggested actions, contact an authorised service centre or qualified technician.

The machine will not operate

- Is the water supply on?
- Is the machine electrical supply cord plugged into the socket properly?
- Is the electrical supply switched on?
- Is the machine lid closed?
- Is the water level setting adequate for the size of the wash load?

The machine is buzzing and not filling with water

- Is the water supply on?
- Are the inlet hoses kinked or blocked?
- Are the water supply pipes frozen?

The machine is buzzing and not filling with water

- Is the water supply on?
- Are the inlet hoses kinked or blocked?
- Are the water supply pipes frozen?

The rinse or spin or air dry cycle is stopping (usually due to imbalance)

- Are the clothes evenly distributed in the tub?
- Is the machine stable and level?
- Is the machine lid closed?

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- Are the clothes evenly distributed in the tub?
- Is the machine stable and level?
- Is the machine lid closed?

The washing machine is displaying E9

E9 error relates to the water level in the machine. Kindly check the following as they may resolve the issue:

1. Ensure that when starting a load of washing, you select the appropriate water level, if there is too much water in the machine during washing, the E9 error will occur. Please try bucketing some of the water out of the machine as this may correct the E9 error.
2. Ensure that the drain hose is not positioned too high above the machine, the pump may struggle to empty the water if the water has too high to travel.
3. Check the drain hose for blockages, a blockage would prevent the water from draining.

Error Codes (shown on machine display panel)

E0 - Indicates that the tub has been filled with water for over 20 minutes without the wash cycle being started. *Open and close the lid. Start the wash cycle.*

E1 - Indicates a drain hose problem. *Ensure the drain hose is not blocked or frozen and is at the correct height.*

E2 - Indicates a load imbalance. *Distribute the clothes evenly in the tub and ensure the machine is stable and level.*

E3 / E6 - Indicates that the lid is open during the wash. *Close the lid.*

E4 - Indicates a water level sensor fault. *Contact customer service.*

E9 - Indicates a water level sensor fault. *Please see possible solutions above.*

Specifications

CSF7G3P

Colour	Platinum
Maximum Capacity	7kg
Rated Capacity	6kg
Power Source	240V 50Hz
Water Protection	IPX4
Energy Star Rating	2 stars
Water Star Rating	3 stars
Washing Machine Type	Top load
Washing Programs	11 Selections
Display Panel	Digital Control Panel
Water Inlets	Hot and Cold
Delay Start	Yes
Hose Length	1.3m
Note	
Power Plug	Australian Standard

Note: 1.3m hose is located on the left side of the machine (when looking at it from the front).

CST7D3P

Colour	Signature Grey
Maximum Capacity	7kg
Power Source	240V 50Hz
Water Protection	IPX4
Energy Star Rating	2 stars
Water Star Rating	3 stars
Washing Machine Type	Top load
Washing Programs	8 Selections
Tub	Stainless Steel
Display Panel	Digital Control Panel
Water Inlets	Hot and Cold
Delay Start	Yes
Hose Length	2m
Power Plug	Australian Standard

Note: 2m hose is located on the left side of the machine (when looking at it from the front)



Some experts believe that the incorrect or prolonged use of almost any product may cause serious injury or death. To help reduce your risk of serious injury or death, refer to the information below. For more information, see www.datastreamserver.com/safety

- Consult all documentation, packaging and product labelling before use. Note that some products feature documentation available online. It is recommended to print and retain the documentation.
- Before each use, check the product for loose/broken/damaged/missing parts, wear or leaks (if applicable). Never use a product with loose/broken/damaged/missing parts, wear or leaks.
- Products must be inspected and serviced (if applicable) by a qualified technician every 6 months. This is based on average residential use by persons of average size and strength, and on a property of average metropolitan size. Use beyond these recommendations may require more frequent inspections/servicing.
- Ensure that all users of the product have completed a suitable industry recognised training course before being allowed access to the product.
- The product has been supplied by a general merchandise retailer that may not be familiar with your specific application or description of application. Be sure to attain third-party approval from a qualified specialist for your application before use, regardless of any assurances from the retailer or its representatives.
- This product is not intended for use where fail-safe operation is required. As with any product (for example, automobile, computer, toaster), there is the possibility of technical issues that may require the repair or replacement of parts, or the product itself. If the possibility of such failure and the associated time it may take to rectify could in any way inconvenience the user, business or employee, or financially affect the user, business or employee, then the product is not suitable for your requirements. This product is not intended for use where incorrect operation or a failure of any kind, including but not limited to, a condition requiring product return, replacement, parts replacement or service by a technician may cause financial loss, loss of employee time or an inconvenience requiring compensation.
- If this product has been purchased in error when considering the information presented here, contact the retailer directly for details of their returns policy, if required.

