

**EUROXCHEF**  
C O M M E R C I A L

# Commercial Planetary Mixers

## EUC-PMX-3

## EUC-PMX-5

## EUC-PMX-7



*Mixer appearances may vary*

## User Manual

[Revision 2.0 March 2020]

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READ THIS MANUAL CAREFULLY BEFORE USE – FAILURE TO DO SO MAY RESULT IN INJURY, PROPERTY DAMAGE AND MAY VOID WARRANTY. • KEEP THIS MANUAL FOR FUTURE REFERENCE. • Products covered by this manual may vary in appearance, assembly, inclusions, specifications, description and packaging.

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# Safety

Safety messages are designed to alert you to possible dangers or hazards that could cause death, injury or equipment or property damage if not understood or followed. Safety messages have the following symbols:



You **WILL** be KILLED or SERIOUSLY INJURED if you do not follow instructions.



You **CAN** be KILLED or SERIOUSLY INJURED if you do not follow instructions.



You **CAN** be INJURED if you do not follow instructions or equipment damage may occur.

It is vital that you read and understand this user manual before using the product, including safety warnings, and any assembly and operating instructions. Keep the manual for future reference.

Safety precautions and recommendations detailed here must be fully understood and followed to reduce the risk of injury, fire, explosion, electrical hazard, and/or property damage.

Safety information presented here is generic in nature – some advice may not be applicable to every product. The term "equipment" refers to the product, be it electrical mains powered, battery powered or combustion engine powered.

- Before Use** - If you are not familiar with the safe operation/handling of the equipment or are in any way unsure of any aspect of suitability or correct use for your application, you should complete training conducted by a person or organization qualified in safe use and operation of this equipment, including fuel/electrical handling and safety.

- Do NOT operate the equipment in flammable or explosive environments, such as in the presence of flammable liquids, gases or dust. The equipment may create sparks or heat that may ignite flammable substances.
- Keep clear of moving parts.
- Equipment may be a potential source of electric shock or injury if misused.
- Do NOT operate the equipment if it is damaged, malfunctioning or is in an excessively worn state.
- Do NOT allow others to use the equipment unless they have read this manual and are adequately trained.
- Keep packaging away from children - risk of suffocation! Operators must use the equipment correctly. When using the equipment, consider conditions and pay due care to persons and property.

## General Work Area Safety

- Work areas should be clean and well lit.
- Do not operate the equipment if bystanders, animals etc are within operating range of the equipment or the general work area.
- If devices are provided for connecting dust extraction / collection facilities, ensure these are connected and used properly. Dust collection can reduce dust-related hazards.

## General Personal Safety

- Wear appropriate protective equipment when operating, servicing, or when in the operating area of the equipment to help protect from eye and ear injury, poisoning, burns, cutting and crush injuries. Protective equipment such as safety goggles, respirators, non-slip safety footwear, hard hat, hearing protection etc should be used for appropriate equipment / conditions. Other people nearby should also wear appropriate personal protective equipment. Do not wear loose clothing or jewellery, which can be caught in moving parts. Keep hair and clothing away from the equipment.
- Stay alert and use common sense when operating the equipment. Do not over-reach. Always maintain secure footing and balance.
- Do not use the equipment if tired or under the influence of drugs, alcohol or medication.
- This equipment is not intended for use by persons with reduced physical, sensory or mental capabilities.

## General Fuel Safety

- Petrol/fuel/gasoline is extremely flammable – keep clear of naked flames or other ignition sources.
- Do not spill fuel. If you spill fuel, wipe it off the equipment immediately – if fuel gets on your clothing, change clothing.
- Do NOT smoke near fuel or when refuelling.
- Always shut off the engine before refuelling.
- Do NOT refuel a hot engine.
- Open the fuel cap carefully to allow any pressure build-up in the tank to release slowly.
- Always refuel in well ventilated areas.
- Always check for fuel leakage. If fuel leakage is found, do not start or run the engine until all leaks are fixed.

## General Carbon-Monoxide Safety

- Using a combustion engine indoors **CAN KILL IN MINUTES**. Engine exhaust contains carbon-monoxide – a poison you cannot smell or see.
- Use combustion engines **OUTSIDE** only, and far away from windows, doors and vents.

## General Equipment Use and Care

- The equipment is designed for domestic use only.
- Handle the equipment safely and carefully.
- Before use, inspect the equipment for misalignment or binding of moving parts, loose components, damage or any other condition that may affect its operation. If damaged, have the equipment repaired by an authorised service centre or technician before use.
- Prevent unintentional starting of the equipment - ensure equipment and power switches are in the OFF position before connecting or moving equipment. Do not carry equipment with hands or fingers touching any controls. Remove any tools or other items that are not a part of the equipment from it before starting or switching on.
- Do not force the equipment. Use the correct equipment for your application. Equipment will perform better and be safer when used within its design and usage parameters.
- Use the equipment and accessories etc. in accordance with these instructions, considering working conditions and the work to be performed. Using the equipment for operations different from those intended could result in hazardous situations.
- Always keep equipment components (engines, hoses, handles, controls, frames, housings, guards etc) and accessories (cutting tools, nozzles, bits etc) properly maintained. Keep the equipment clean and, where applicable, properly lubricated.
- Store the equipment out of reach of children or untrained persons. To avoid burns or fire hazards, let the equipment cool completely before transporting or storing. Never place or store the equipment near flammable materials, combustible gases or liquids etc.
- The equipment is not weather-proof, and should not be stored in direct sunlight, at high ambient temperatures or locations that are damp or humid.
- Do not clean equipment with solvents, flammable liquids or harsh abrasives.
- For specific equipment safety use and care, see Equipment Safety.

General Electrical Safety	General Electrical Safety	General Service Information
<ul style="list-style-type: none"> <li>Inspect electrical equipment, extension cords, power bars, and electrical fittings for damage or wear before each use. Repair or replace damaged equipment immediately.</li> <li>Ensure all power sources conform to equipment voltage requirements and are disconnected before connecting or disconnecting equipment.</li> <li>When wiring electrically powered equipment, follow all electrical and safety codes.</li> <li>Wherever possible, use a residual current device (RCD).</li> <li>High voltage / high current power lines may be present. Use extreme caution to avoid contact or interference with power lines. Electrical shock can be fatal.</li> </ul>	<ul style="list-style-type: none"> <li>Electrically grounded equipment must have an approved cord and plug and be connected to a grounded electrical outlet.</li> <li>Do NOT bypass the ON/OFF switch and operate equipment by connecting and disconnecting the electrical cord.</li> <li>Do NOT use equipment that has exposed wiring, damaged switches, covers or guards.</li> <li>Do NOT use electrical equipment in wet conditions or in damp locations.</li> <li>Do NOT use electrical cords to lift, move or carry equipment.</li> <li>Do NOT coil or knot electrical cords, and ensure electrical cords are not trip hazards.</li> </ul>	<ul style="list-style-type: none"> <li>The equipment must be serviced or repaired at authorised service centres by qualified personnel only.</li> <li>Replacement parts must be original equipment manufacturer (OEM) to ensure equipment safety is maintained.</li> <li>Do NOT attempt any maintenance or repair work not described in this manual.</li> <li>After use, the equipment and components may still be hot – allow the equipment to cool and disconnect spark plugs and/or electrical power sources and/or batteries from it before adjusting, changing accessories or performing repair or maintenance.</li> <li>Do NOT adjust while the equipment is running.</li> <li>Perform service related activities in suitable conditions, such as a workshop.</li> <li>Replace worn, damaged or missing warning/safety labels immediately.</li> </ul>

#### Commercial Planetary Mixer Safety

- To ensure safety, keep hands and clothing away from the bowl and hob attachments while the mixer is in operation.
- Keep rigid objects away from the bowl and hub attachments when in operation.
- Do not use the mixer for any applications other than food processing.
- Use the machine only with the electrical supply specified on the rating plate.
- Never mix viscous materials, such as dough, under middle and high speed. This will overload the mixer and may cause breakage of the mixing shaft and other parts. The result would be a greatly-shortened service life for the mixer.
- The stop the transmission after turning OFF the mixer. The movement during heavy loads will damage the transmission or the internal gears.
- Disconnect the machine from its power source before carrying out any maintenance.
- Do not disable or remove any of the safety mechanisms included with the mixer.
- Do not use water to wash/clean the mixer. Danger of electric shock!
- Do not leave the mixer unattended while it is in operation.
- Observe all maintenance and safety inspection schedules.
- Ensure the mixer and any accessories / attachments are in stable, upright position before operating.
- Ensure all safety features of the mixer are fitted and operate correctly within acceptable safety requirements and procedures before operating the mixer.

# Safety Symbols

The product may have safety warning labels attached to it, explained below. Understand the symbols on your product and their meanings. If any stickers become unreadable, unattached etc., replace them.

 <p><b>Flammable Material Hazard</b> Flammable liquids, gases or substances etc may present. Avoid ignition sources and open flames. Danger of fire.</p>	 <p><b>Read User Manual</b> Read and fully understand product safety warnings, operation, procedures etc before using the product.</p>	 <p><b>Use Hand Protection</b> Wear appropriate hand protection and take due care as the product or use of the product may present hand hazards.</p>	 <p><b>WARNING EXHAUST FUMES</b> <b>Carbon-Monoxide Hazard</b> Do not use the product in confined areas or without adequate ventilation. Carbon-monoxide poisoning can be fatal.</p>
 <p><b>Electrocution / Electrical Shock Hazard</b> High voltage or high current electricity may be present or required by the product. Take due care when handling electrical products, cables, plugs and leads. Electrical shock can be fatal.</p>	 <p><b>Toxic Fumes / Dust Hazard</b> Using the product or by-products from use may produce fumes, smoke or particles that could be harmful if inhaled. Wear appropriate breathing protection and have adequate ventilation.</p>	 <p><b>Explosive Material Hazard</b> Combustible liquids, gases or substances etc may be present. Avoid ignition sources and open flames. Danger of explosion.</p>	 <p><b>Cutting / Amputation Hazard</b> The product may have blades, edges or mechanical devices that can cause severe cut injury to fingers, limbs etc. Take due care when handling and using the product.</p>
 <p><b>Crush Hazard</b> The product may have blades, edges or mechanical devices that can cause severe crush injury to fingers, limbs etc. Take due care when handling and using the product.</p>	 <p><b>Single Operator Only</b> The product must be operated by a single person only. More than one person operating the product may introduce additional hazards.</p>	 <p><b>Use Face Protection</b> Wear appropriate full-face protection and take due care as the product or use of the product may present face and eye hazards.</p>	 <p><b>Use Foot Protection</b> Wear appropriate foot protection and take due care as the product or use of the product may present foot hazards.</p>
 <p><b>Use Eye / Ear / Head Protection</b> Wear appropriate eye and / or ear and / or head protection and take due care as the product or use of the product may present eye, hearing and head hazards.</p>	 <p><b>Running Hazard</b> Do not run on or near the product as doing so may present a fall hazard.</p>	 <p><b>Diving Hazard</b> Do not dive into the product as doing so may present a neck / head injury hazard.</p>	 <p><b>Adult Supervision Required</b> Always supervise children and other users of a product to prevent drowning or injury.</p>
 <p><b>Skin Penetration / Puncture Hazard</b> The product may produce pressure, emit liquids or objects that can cause severe injury to fingers, limbs, blood etc. Take due care when handling and using the product.</p>	 <p><b>Hot Surface Hazard</b> Be aware that the product may produce high temperatures and hot surfaces that can cause burn injuries.</p>	 <p><b>Flying Debris Hazard</b> Be aware that the product or use of the product may present hazards produced by flying debris. Wear appropriate clothing and protective devices.</p>	 <p><b>Moving Parts Hazard</b> Be aware that the product contains or uses mechanical devices that move or rotate. Always wait for moving parts to stop fully before handling the product, adjusting, maintenance etc.</p>

 <p><b>Carbon-Monoxide Hazard</b> Do not use the product in confined areas or without adequate ventilation. Carbon-monoxide poisoning can be fatal.</p>	 <p><b>Pull Hazard</b> Be aware that the product contains or uses mechanical devices that can pull in objects and can cause severe injury to fingers, limbs etc. Take due care when handling and using the product.</p>	 <p><b>Slope / Fall Injury Hazard</b> Be aware that using the product on sloping surfaces or in slippery conditions may present additional dangers from falls and contact with blades, moving parts, hot surfaces etc.</p>	 <p><b>"Slam Dunk" Warning</b> Do NOT attempt "slam dunk" manoeuvres as this may result in severe injury due to falling, product breakage or collapse etc.</p>
 <p><b>Electrocution / Electrical Shock Hazard - Outdoor</b> High voltage or high current electricity may be present or required by the product. Do NOT use in rain, damp or wet conditions. Electrical shock can be fatal.</p>	 <p><b>Electrocution / Electrical Shock Hazard - Disconnect</b> High voltage or high current electricity may be present or required by the product. Always disconnect the product from the electrical supply before handling the product, adjusting, maintenance etc.</p>	 <p><b>Power Line Electrocution Hazard</b> High voltage / high current power lines may be present. Use extreme caution to avoid contact or interference with power lines. Electrical shock can be fatal.</p>	 <p><b>"Kick-Back" Hazard</b> High level of "kick-back" hazard that can cause the machine to suddenly rotate towards operator. Kick-back injury can be fatal.</p>
 <p><b>Winch Operator Position Hazard</b> Do NOT stand between winch and load. Do NOT use winch to move people.</p>	 <p><b>Winch Lift Hazard</b> Do NOT LIFT load vertically. Use machine to PULL only.</p>	 <p><b>Cable Hazard</b> Ensure that load bearing cable is not kinked or knotted.</p>	 <p><b>Winch Cable Hazard</b> Ensure that there is a minimum number of cable coils on winching mechanism.</p>
 <p><b>Winch Hook Hazard</b> Carry hook to load – do NOT throw or run.</p>	 <p><b>Flash / Blinding Hazard</b> Wear appropriate eye protection for welding. Direct exposure to weld arcs may cause permanent eye injury.</p>	 <p><b>Laser Hazard</b> Laser may be in use – do NOT look directly at laser or allow others to.</p>	

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## Installation

1. The mixer must be placed on, level, flat ground. Do not place on an excessively wet surface.
2. Please check the power voltage is consistent with the machine before use.
3. Connect the power supply and check the indicator light on the dashboard. Note: The power outlet must be reliably grounded.
4. If the mixer is equipped with a protective cover, please ensure that the protective cover is completely closed, otherwise the mixer will not work.
5. Please ensure that you have a 3 phase plug. If not, a 3 pin 240v plug would suffice.

## Operation



## Agitators

When placing an agitator on the agitator shaft, lower the bowl, push the agitator up onto the shaft and turn the agitator until the drive pin on the shaft reaches L-shaped slot in the agitator shank. Select the appropriate agitator and the gear shift position according to the different mixing materials.

### Dough Arm

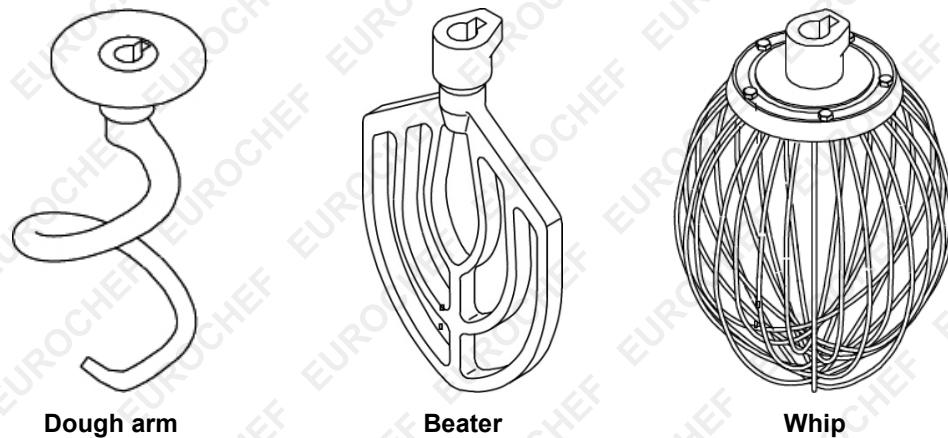
It is frequently used for heavy bread dough, and preferable used at low speed. The moisture content of heavy dough is a critical when selecting proper mixing speed. **Never use 2<sup>nd</sup> speed when mixing heavy dough.**

### Beater

It is commonly used for thin batters, cake and mashing potatoes, like stuffing and preferable to be used at middle speed.

### Whip

It is best for whipping cream and beating eggs and preferable to be used at high speed.



## Maintenance

Note: Where required, use a food grade lubricant.

1. To maintain high food hygiene, before and after use, remove grease and dust with a clean, damp cloth. Wash the mixing bowl in clean water. Do not leave any food residue on the mixer or on any of the mixer components.
2. Regularly check the oil ring located under the gearbox for excessive oil build up. Take off the gearbox to access the oil ring. If necessary, remove the oil ring and clean it thoroughly.
3. The lift guideway should be kept clean and free of food residue, regularly grease the lift to ensure smooth operation.
4. After each year of use, check the gearbox is sufficiently lubricated. Always use a high-quality grease to ensure the gearbox performs at its optimum.

If the mixer fails to operate properly, contact the original place of purchase.

# Troubleshooting

Problems	Reasons	Solutions
Unit is turned on, but is not operating	Damaged circuit Damaged shield	Check circuit Check shield
Excessive heat	Low voltage to the unit Or Overworked	Check voltage Reduce load and stirring medium
The beater does not turn	Transmission gear damaged Loose belt (30L mixer only).	Check transmission gear Adjust the belt. Open the mixer head to adjust/replace.
Oil leak	Oil seal is damaged (10 and 20L mixers only.) It is a plastic button on top of the mixer; could be opened and replaced.	Check and change the oil seal
Bowl is not rotating smoothly	The lift guideway is clogged or rusty	Clean and grease the guideway with lubricating oil
Heat and noise in the head of the machine	Insufficient lubrication of the gearbox	Lubricate the gearbox
The bucket is rubbing during rotation	Deformation of the bowl or agitator	Adjust the barrel or beater
Missing gear	Gearshift gear fault	Check and repair gear
The transmission gear handle does not move smoothly.	The power is OFF.	Push the mixing axis through an angle, and then re-boot the power. The handle can then be easily pulled to the desired position.

# Specifications

## EUC-PMX-3

<b>Rated Power</b>	750W
<b>Bowl Volume</b>	10L
<b>Max Dough Capacity</b>	1kg
<b>Colour</b>	Silver
<b>Input Voltage</b>	220-240V
<b>Rated Frequency</b>	50Hz
<b>Speed</b>	220 / 420 RPM
<b>Waterproof</b>	IP24
<b>Power Plug</b>	Australian Standard

## EUC-PMX-5

<b>Rated Power</b>	1100W
<b>Bowl Volume</b>	20L
<b>Max Dough Capacity</b>	3kg
<b>Colour</b>	Silver
<b>Input Voltage</b>	220-240V
<b>Rated Frequency</b>	50Hz
<b>Speed</b>	110 / 220 / 420 RPM
<b>Waterproof</b>	IP24
<b>Power Plug</b>	Australian Standard

## EUC-PMX-7

<b>Rated Power</b>	1500W
<b>Bowl Volume</b>	30L
<b>Max Dough Capacity</b>	6kg
<b>Colour</b>	Silver
<b>Input Voltage</b>	220-240V
<b>Rated Frequency</b>	50Hz
<b>Speed</b>	110 / 220 / 420 RPM
<b>Waterproof</b>	IP24
<b>Power Plug</b>	Australian Standard



**Some experts believe that the incorrect or prolonged use of almost any product may cause serious injury or death. To help reduce your risk of serious injury or death, refer to the information below. For more information, see [www.datastreamserver.com/safety](http://www.datastreamserver.com/safety)**

- Consult all documentation, packaging and product labelling before use. Note that some products feature documentation available online. It is recommended to print and retain the documentation.
- Before each use, check the product for loose/broken/damaged/missing parts, wear or leaks (if applicable). Never use a product with loose/broken/damaged/missing parts, wear or leaks.
- Products must be inspected and serviced (if applicable) by a qualified technician every 6 months. This is based on average residential use by persons of average size and strength, and on a property of average metropolitan size. Use beyond these recommendations may require more frequent inspections/servicing.
- Ensure that all users of the product have completed a suitable industry recognised training course before being allowed access to the product.
- The product has been supplied by a general merchandise retailer that may not be familiar with your specific application or description of application. Be sure to attain third-party approval from a qualified specialist for your application before use, regardless of any assurances from the retailer or its representatives.
- This product is not intended for use where fail-safe operation is required. As with any product (for example, automobile, computer, toaster), there is the possibility of technical issues that may require the repair or replacement of parts, or the product itself. If the possibility of such failure and the associated time it may take to rectify could in any way inconvenience the user, business or employee, or financially affect the user, business or employee, then the product is not suitable for your requirements. This product is not intended for use where incorrect operation or a failure of any kind, including but not limited to, a condition requiring product return, replacement, parts replacement or service by a technician may cause financial loss, loss of employee time or an inconvenience requiring compensation.
- If this product has been purchased in error when considering the information presented here, contact the retailer directly for details of their returns policy, if required.

